



BloodPortal User Manual

Table of Contents

BLOODportal	3
Multi Factor Authentication (MFA).....	4
1 First Login with MFA	4
1.1 On-going Login Process	10
2 Forgotten Password	13
3 Unlock Account	16
4 New User/Create New account	17
5 Setting up Okta Verify on mobile app.....	21
6 BLOODportal Homepage.....	26
1.2 BloodNet	26
1.3 Australian Bleeding Disorders Registry (ABDR)	26
1.4 BloodSTAR	26
1.5 Jurisdictional Reporting.....	27
1.6 Training Environment.....	27
7 My account	27
8 My Subscription	32
9 Help	32



BLOODportal

Blood Sector Systems is accessed through BLOODportal – the central gateway to the National Blood Authority (NBA) systems. It allows users of the National Blood Authority (NBA) systems to:

- **Have one single username and password to access all the Blood Sector Systems (BSS).**
- **Subscribe to mailing lists relating to transfusion in Australia.**

BLOODportal 

By signing in to BloodPortal you accept the [Terms & Conditions](#).

Sign in to BloodPortal to access the National Blood Authority ICT systems including Australian Bleeding Disorders Registry (ABDR), BloodNet, BloodSTAR and Jurisdictional Reporting. To access MyABDR [click here](#).

1 Email or Username

Password

If you enter the incorrect information 3 times your account will be locked for 5 minutes.

Agree to Terms & Conditions and Sign In

2 [Forgot password?](#)

3 [Unlock account?](#)

4 [New user? Create an account](#)

For support, call 13 000 BLOOD (13 000 25663) or email support@blood.gov.au

[Home](#) [Privacy](#) [Help](#)

Figure 1: BloodPortal Sign in Page

Multi Factor Authentication (MFA)

Multi Factor Authentication has been introduced to login to the Blood Sector Systems. All users are required to enter their username and password and then provide authentication by:

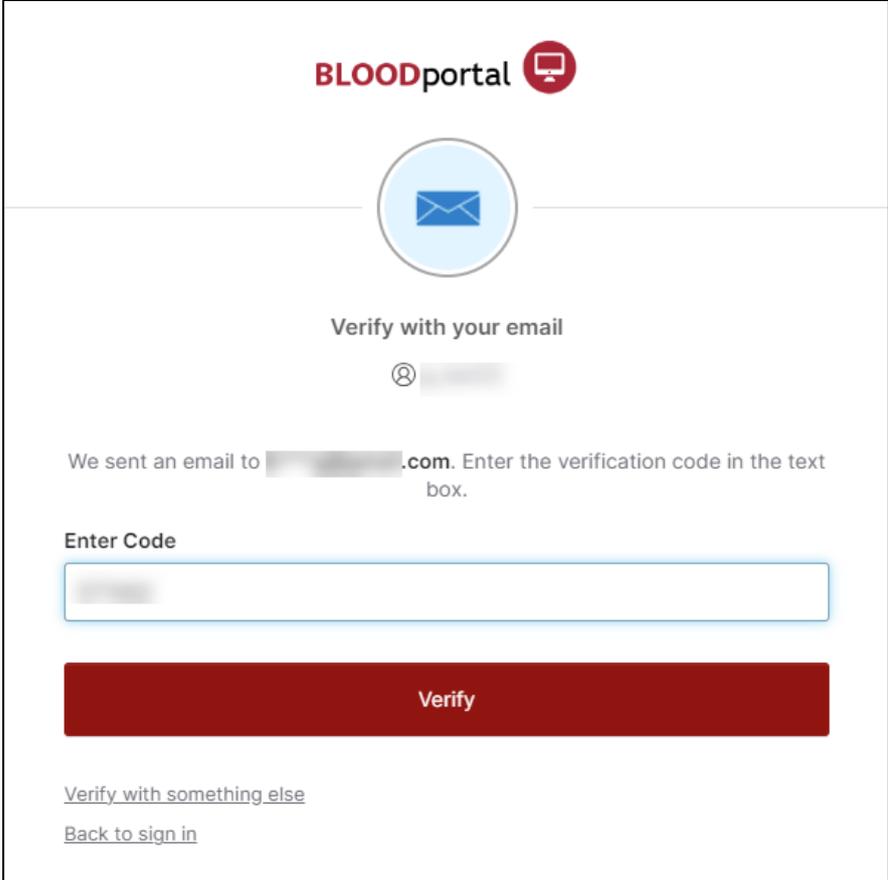
- Email (receive a code)
- Okta Verify App (receive a code)
- Okta Verify App (push notification)
- Phone (receive a code)

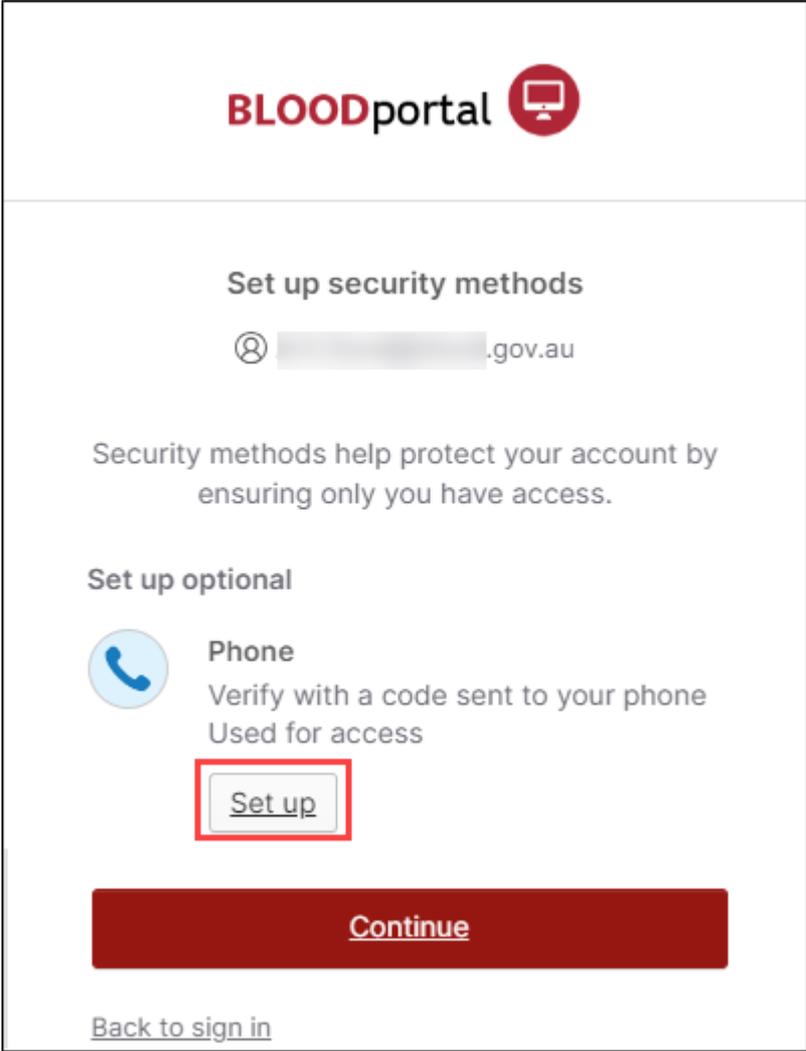
The mobile number and email used for authentication is the same as the one used for your account.

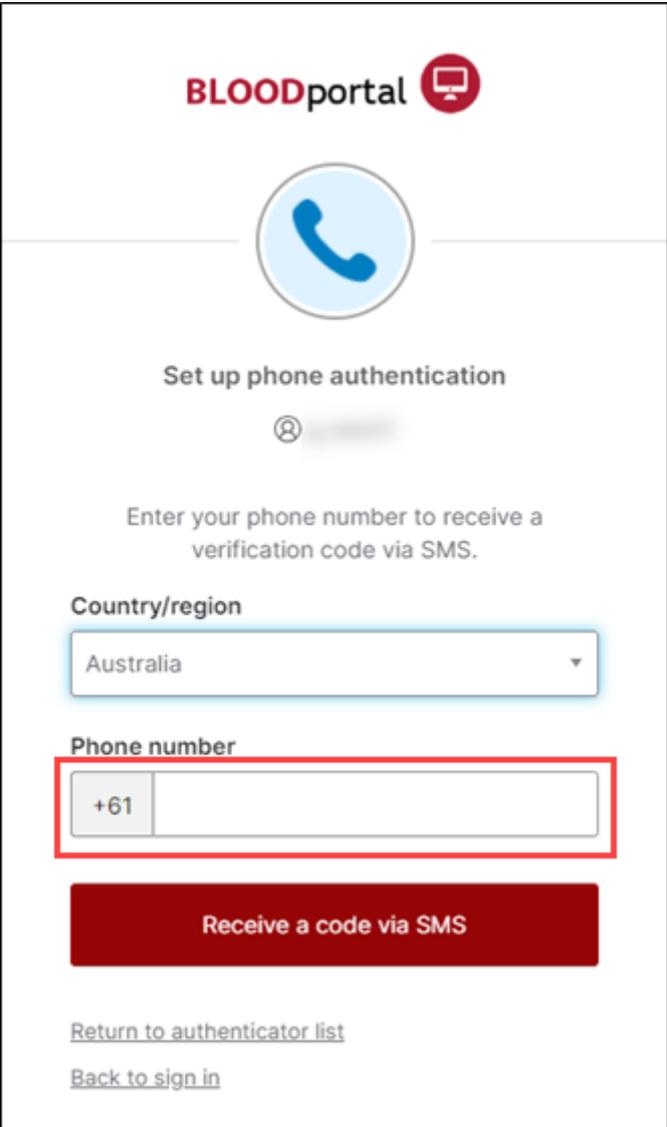
The Okta Verify Authentication App can be downloaded from the [Google Play Store](#) or [Apple Store](#). The app must be linked to your account using the QR code.

1 First Login with MFA

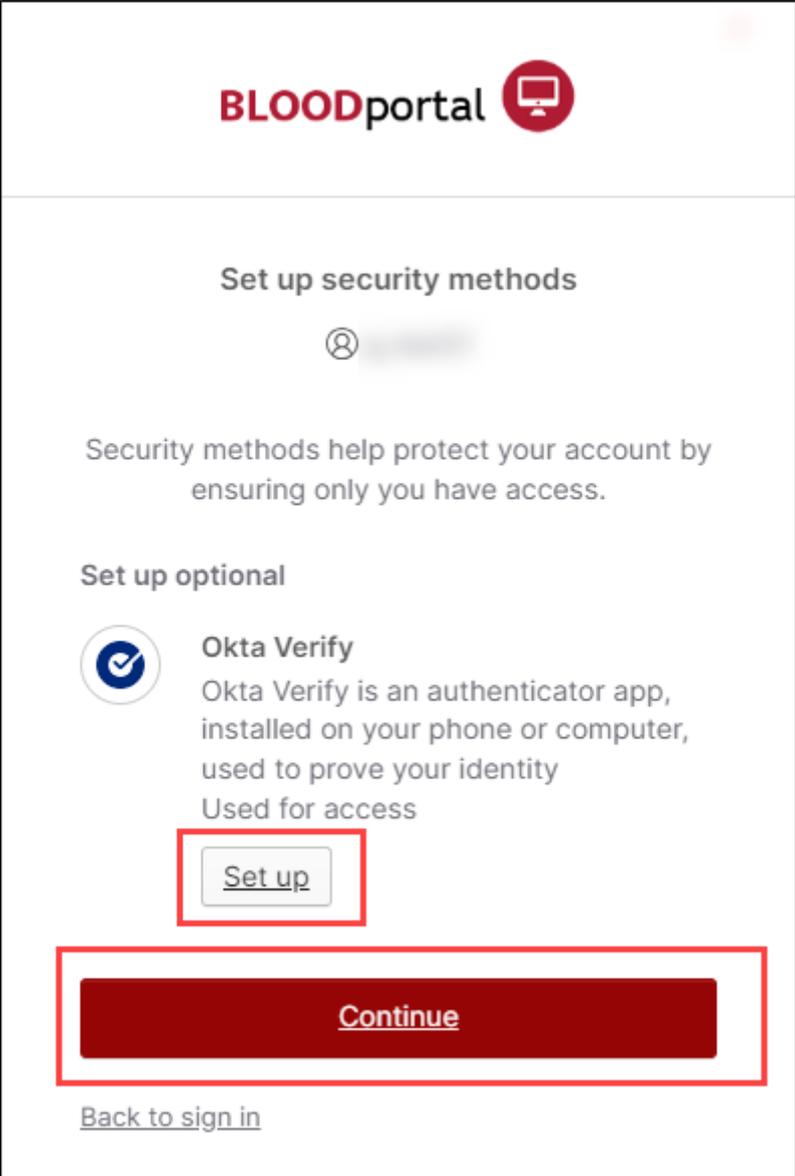
Perform the following procedure If you are an existing user:

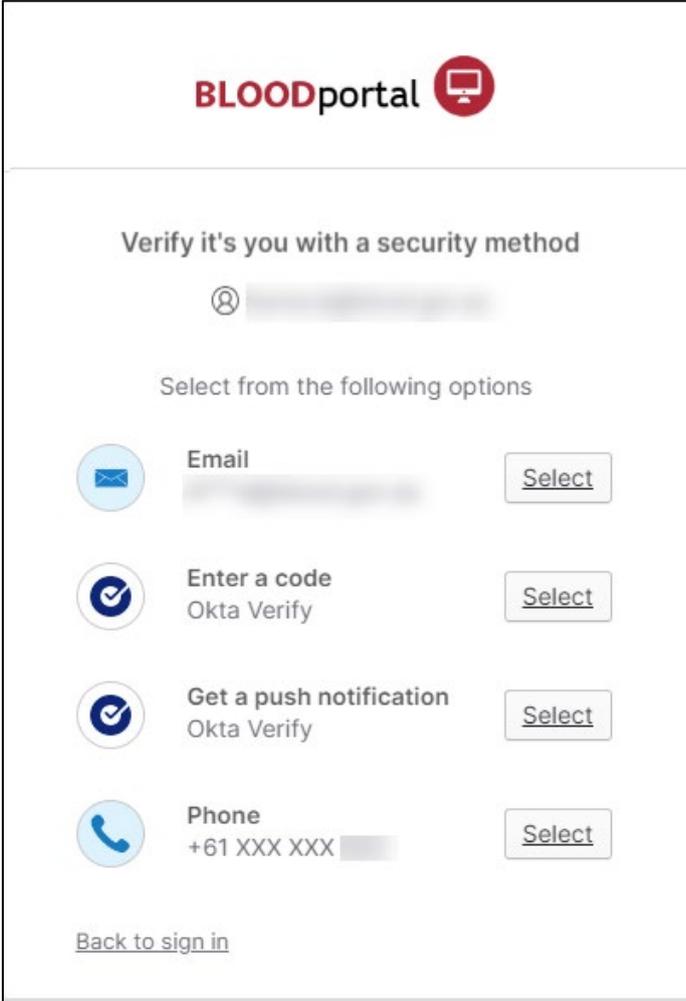
Steps	Actions
1.	Navigate to https://portal.blood.gov.au if not already there. Enter your Username and Password and select Sign in . Result: Verify with your email pop-up window appears.
2.	Enter the 6-digit verification code you have received on your registered email and select Verify . <div data-bbox="459 1111 1347 1991" style="border: 1px solid black; padding: 10px; margin: 10px 0;">  <p style="text-align: center;">BLOODportal </p> <p style="text-align: center;"></p> <p style="text-align: center;">Verify with your email</p> <p style="text-align: center;">ⓧ [redacted]</p> <p style="text-align: center;">We sent an email to [redacted].com. Enter the verification code in the text box.</p> <p>Enter Code</p> <p>[redacted]</p> <p style="text-align: center;">Verify</p> <p>Verify with something else</p> <p>Back to sign in</p> </div> Result: A Set up security methods pop-up window will appear.

Steps	Actions
3.	<p>To set up security methods via phone (if already not set up), select the Set up button.</p> <div data-bbox="501 297 1307 1348"></div> <p>Result: Set up Phone authentication pop-up window will appear.</p>

Steps	Actions
4.	<p>Enter your phone number and click on Receive a code via SMS to receive a 6-digit verification code.</p> <div data-bbox="571 331 1238 1458" style="border: 1px solid black; padding: 10px; text-align: center;">  </div> <div data-bbox="341 1469 1445 1563" style="border: 1px solid red; padding: 5px; margin-top: 10px;">  If you haven't received an SMS within 10 minutes, click Send again. </div>
5.	<p>Enter the code you have received on your phone and click Verify.</p>

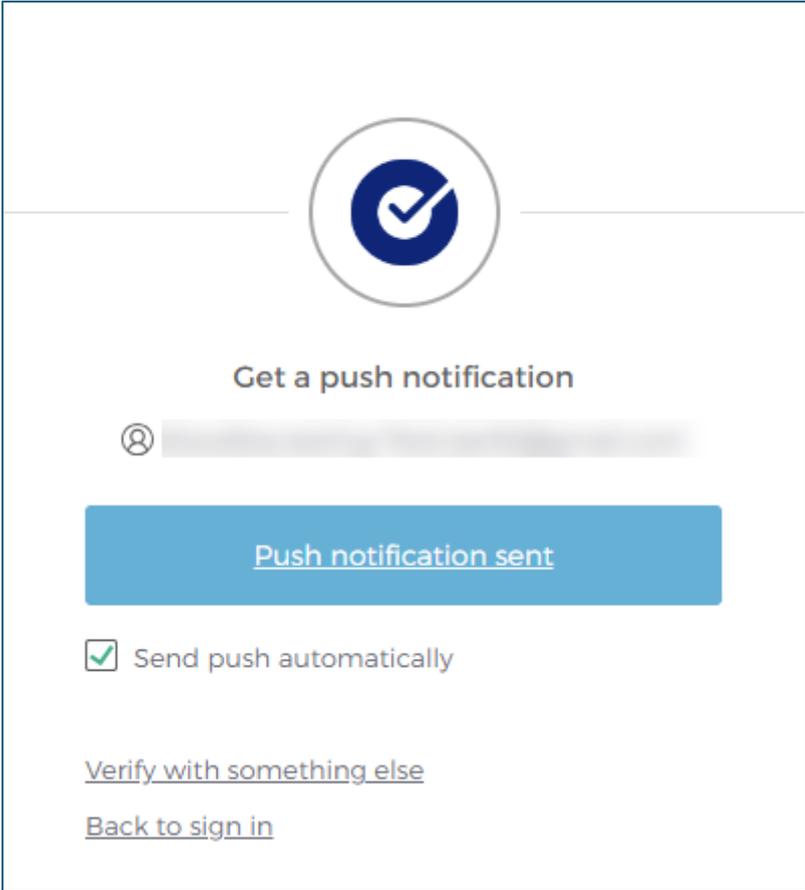
Steps	Actions
	<div data-bbox="719 304 1082 383">BLOODportal </div> <div data-bbox="807 439 1002 629"></div> <div data-bbox="694 674 1117 716"><p>Set up phone authentication</p></div> <div data-bbox="828 739 868 779"><p>@</p></div> <div data-bbox="553 792 1252 990"><div data-bbox="588 826 660 954"></div><div data-bbox="683 853 1114 931"><p>Haven't received an SMS? Send again</p></div></div> <div data-bbox="616 1005 1197 1122"><p>A code was sent to your phone . Enter the code below to verify. Carrier messaging charges may apply</p></div> <div data-bbox="574 1144 1238 1312"><div data-bbox="587 1155 745 1189"><p>Enter Code</p></div><div data-bbox="588 1200 1225 1283"><input data-bbox="588 1200 1225 1283" type="text"/></div></div> <div data-bbox="588 1339 1225 1440"><div data-bbox="861 1368 948 1406"><p>Verify</p></div></div> <div data-bbox="582 1498 922 1534"><p>Return to authenticator list</p></div> <div data-bbox="582 1554 772 1590"><p>Back to sign in</p></div>

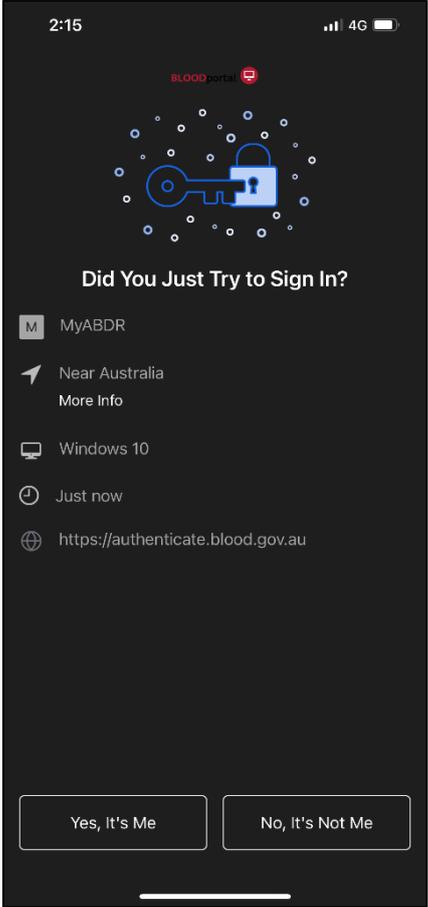
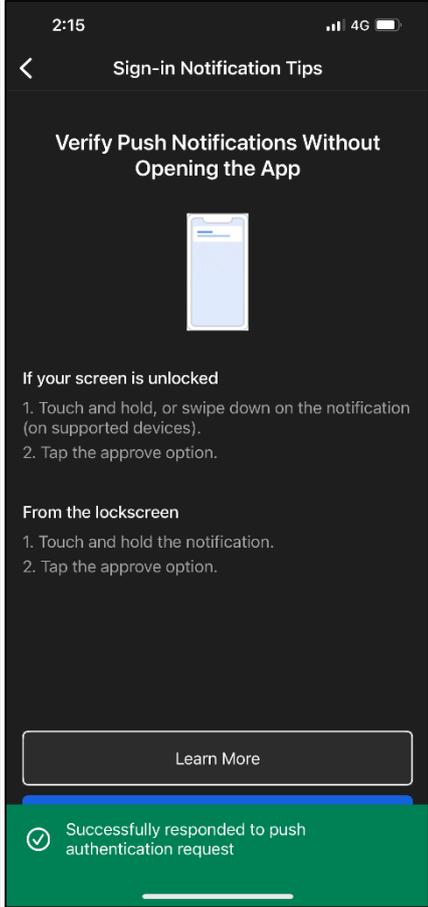
Steps	Actions
<p>6.</p>	<p>If you would like to set up Okta Verify as an alternative security method, please proceed to Heading 5: Setting up Okta Verify on mobile app otherwise, click Continue.</p> <div data-bbox="507 333 1302 1509" style="border: 1px solid black; padding: 10px; margin: 10px 0;">  </div> <div data-bbox="341 1518 1469 1688" style="border: 1px solid red; padding: 5px; margin-top: 10px;">  <ul style="list-style-type: none"> Enabling Push Notifications is recommended to reduce time taken to login using the Okta app. Using push notification is the quickest way to get into the account and user does not require to add a verification code. </div>
<p>7.</p>	<p>Security methods set up is now complete. User can now select one of the following Multi Factor Authentication options to login into their BloodPortal account.</p>

Steps	Actions
	<div data-bbox="560 248 1246 1249"></div> <p data-bbox="336 1263 1382 1328">Result: User can now access Blood Sector System (BSS) Homepage and navigate to the system required.</p>

1.1 On-going Login Process

Perform the following procedure if you are an **existing user**:

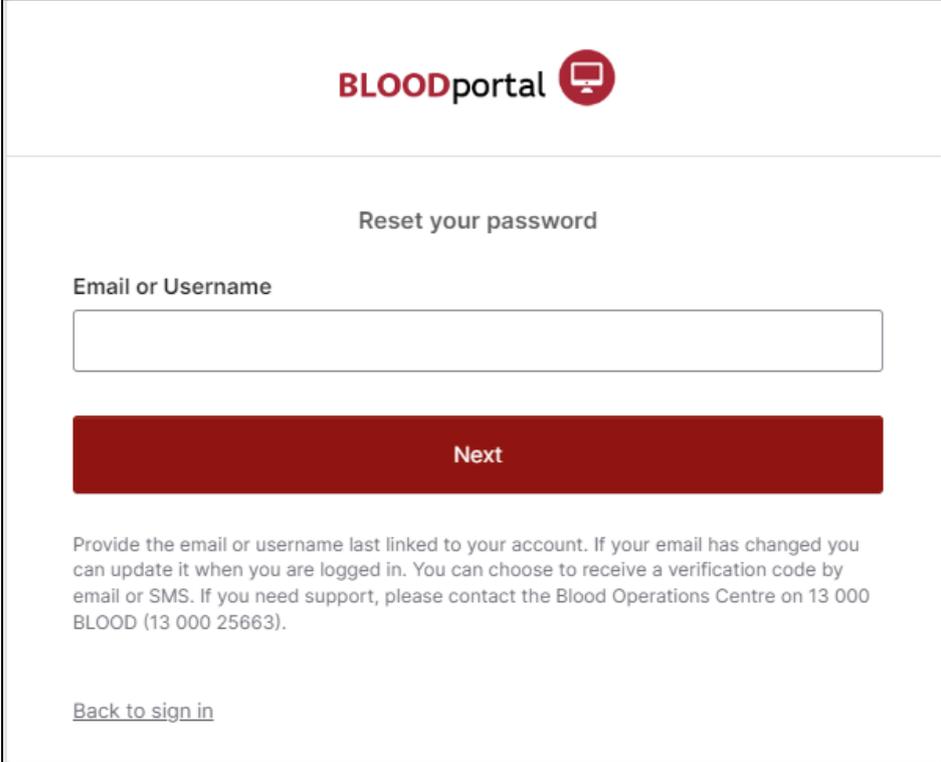
Steps	Actions
1.	Navigate to https://portal.blood.gov.au if not already there. Enter your Username and Password and select Sign in . Result: Verification security methods pop-up window appears.
2.	After the first login and selection of a verification method, future logins will remember and use the chosen method until the user changes to Verify with something else . <div data-bbox="502 539 1307 1429" style="border: 1px solid black; padding: 10px; margin: 10px auto; width: fit-content;">  </div>
3.	User will receive a Time Sensitive notification on their mobile. <div data-bbox="360 1520 1445 1785" style="border: 1px solid black; padding: 10px; margin: 10px auto; width: fit-content;">  </div> <div data-bbox="338 1794 1445 1998" style="border: 1px solid black; padding: 10px; margin: 10px auto; width: fit-content;">  <ul style="list-style-type: none"> • Using push notification is the quickest way to get into the account and user does not require to add a verification code. • User will only be prompted to receive a 6-digit verification code if user have chosen different security method. A one-time verification code will be sent to your chosen method. </div>

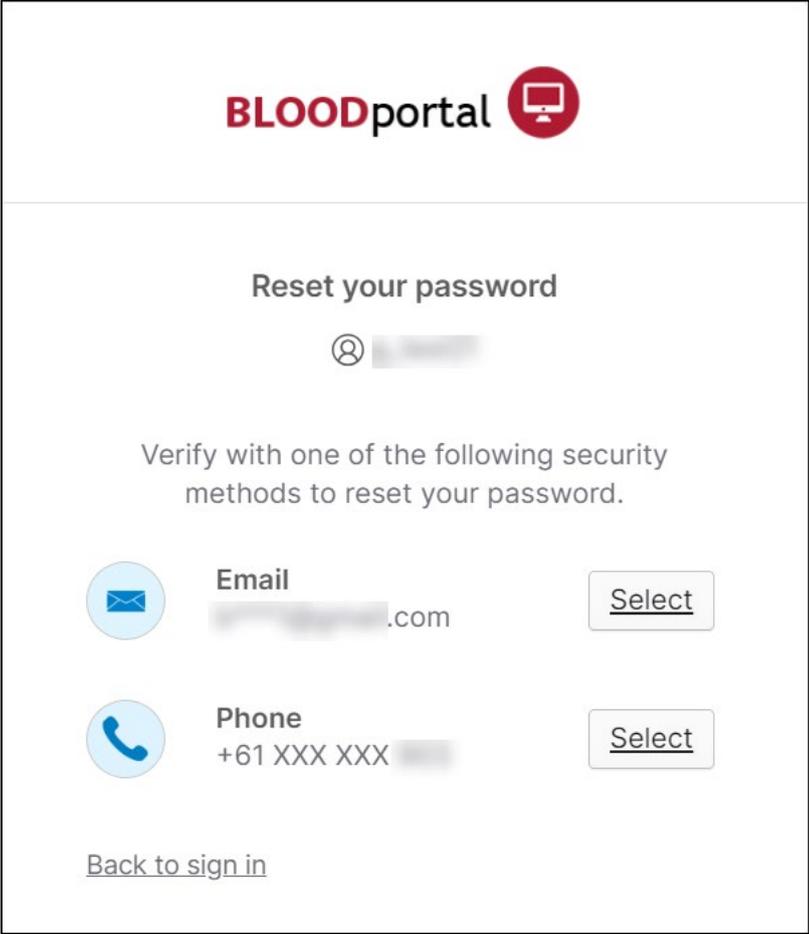
Steps	Actions
4.	<p>Click Yes, it's me.</p> <div style="display: flex; justify-content: space-around;">   </div> <p>Result: You can now access Blood Sector System (BSS) Homepage and navigate to the system you require.</p>

Steps	Actions
5.	<p>You will receive an alert notification sent automatically to your email to confirm you are attempting to sign on. If this is not you, click on Report Suspicious Activity.</p> <div data-bbox="488 336 1318 1888" style="border: 1px solid black; padding: 10px;"><p>New sign-on notification</p><p> Support <support@blood.gov.au> To [redacted]</p><p> If there are problems with how this message is displayed, click here to view it in plain text</p><p style="text-align: center;">BLOODportal </p><hr/><p>National Blood Authority - New sign-on detected for your Okta account</p><p>Hi [redacted]</p><p>Your Okta Account [redacted] was just used to sign-in from a new or unrecognized device, browser, or application.</p><p>Sign-In Details</p><p>CHROMIUM_EDGE - Windows 10 Sun, August 4, 2024 Canberra, Australian Capital Territory, Australia IP: 203.13.3.110</p><p>Don't recognize this activity?</p><p>Your account may have been compromised; we recommend reporting the suspicious activity to your organization.</p><p style="text-align: center;">Report Suspicious Activity</p><p>The security of your account is very important to us and we want to ensure that you are updated when important actions are taken.</p></div>

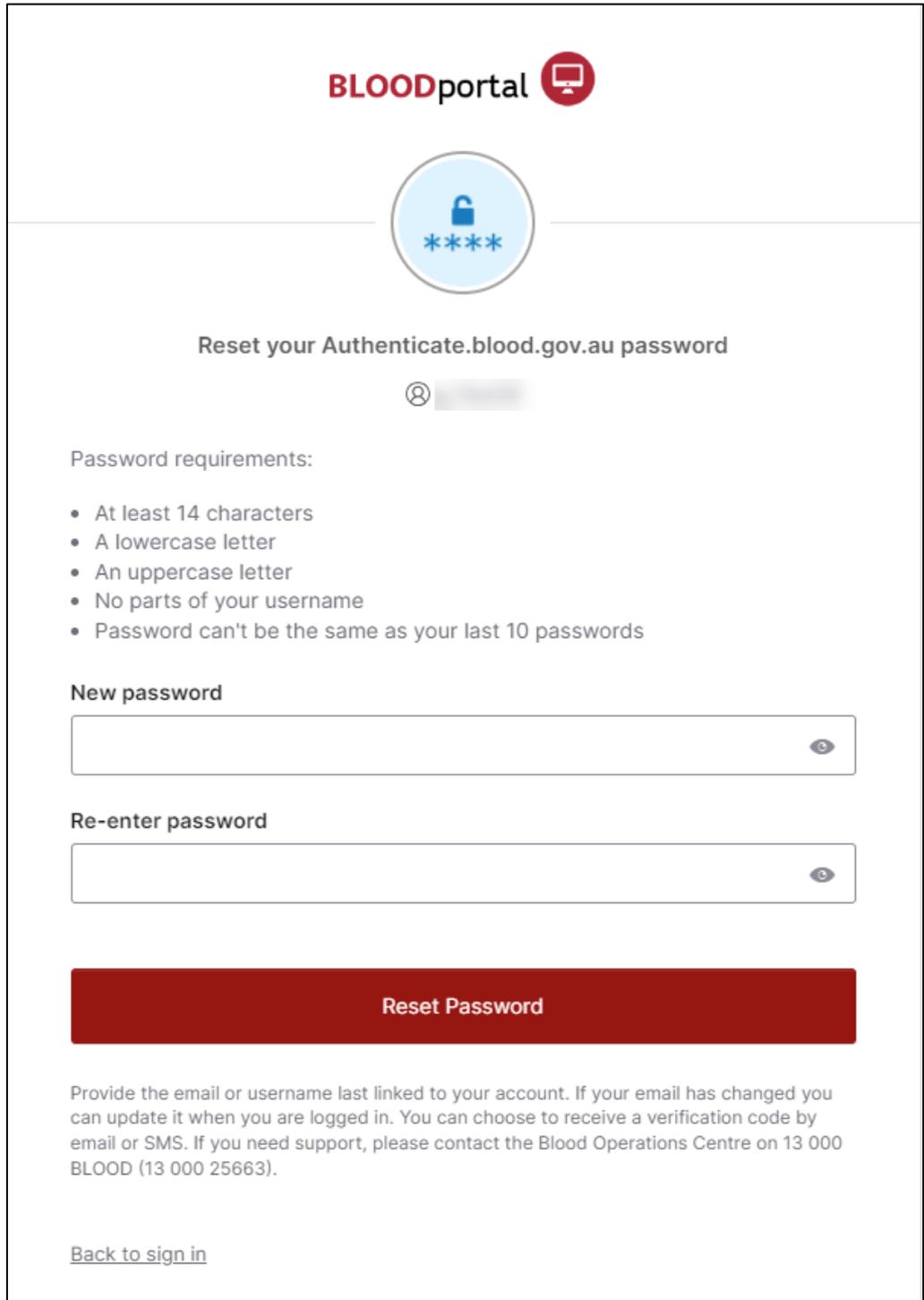
2 Forgotten Password

Perform the following procedure if you have forgotten your **password**:

Steps	Actions
1.	Select the Forgot password? link on the BloodPortal page. Result: A Reset your password pop-up window appears.
2.	Enter your Email or Username and select Next . <div data-bbox="434 510 1375 1272" style="border: 1px solid black; padding: 10px; margin: 10px auto; width: fit-content;">  </div> <p>Result: Verify security methods pop-up window will appear.</p>

Steps	Actions
3.	<p>Select one of the following options.</p> <div data-bbox="501 300 1310 1234" style="border: 1px solid black; padding: 10px; margin: 10px auto; width: fit-content;">  </div> <p>Result: A Verification Code will be sent based on the option user chooses. Enter the 6-digit Verification Code and select Verify. A window will appear with the option to create a new password.</p> <div data-bbox="341 1357 1445 1451" style="border: 1px solid red; padding: 5px; margin-top: 10px;">  This code expires in 10 minutes. </div>

4. Enter new password and select **Reset Password**.



The screenshot shows the BLOODportal password reset interface. At the top, the BLOODportal logo is displayed. Below it is a circular icon with a padlock and four asterisks. The main heading reads "Reset your Authenticate.blood.gov.au password". A blurred email address is shown next to an email icon. Under "Password requirements:", a list of rules is provided: at least 14 characters, a lowercase letter, an uppercase letter, no parts of the username, and no reuse of the last 10 passwords. There are two input fields: "New password" and "Re-enter password", each with a visibility toggle. A prominent red "Reset Password" button is centered below the fields. At the bottom, there is explanatory text and a "Back to sign in" link.

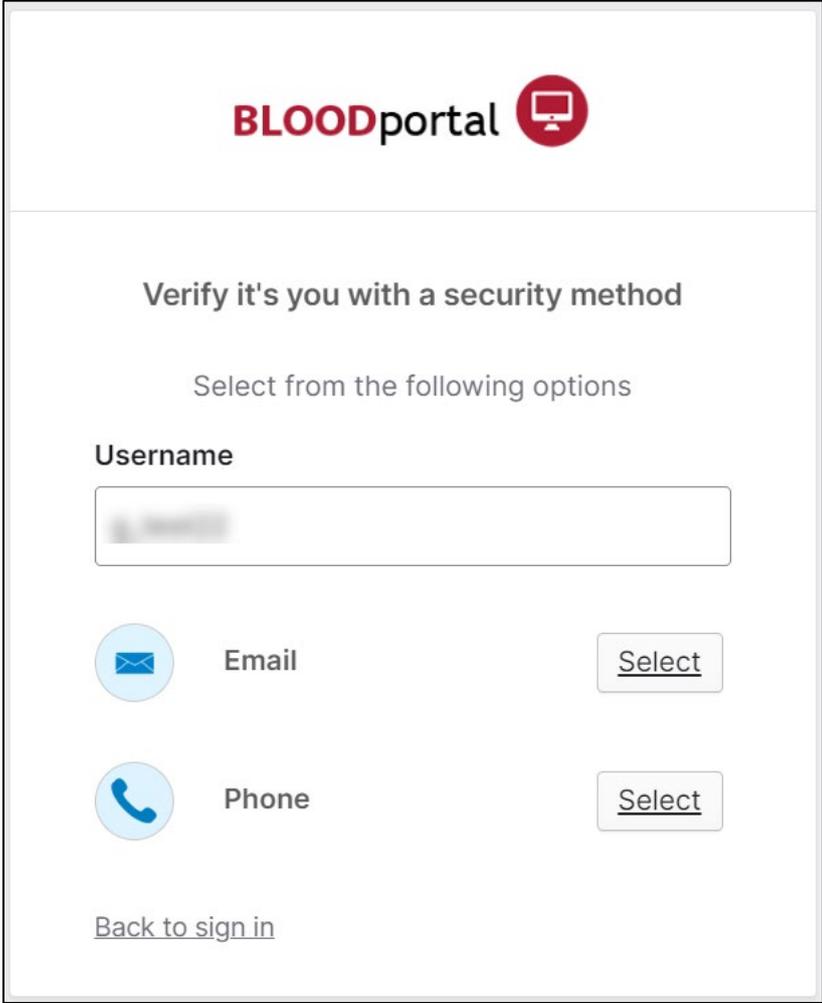
Result: This message will appear in pop up window.

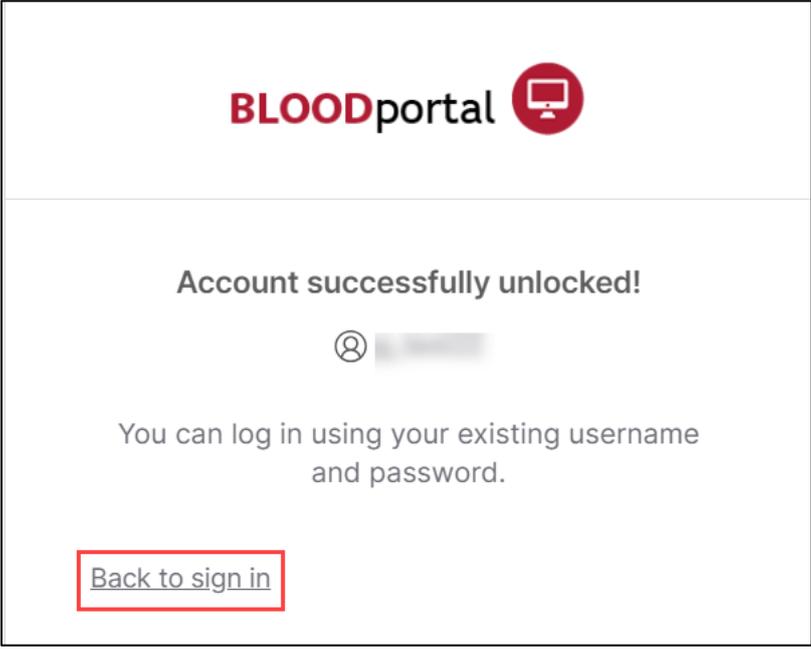


The screenshot shows a confirmation pop-up window. The header includes the National Blood Authority Australia logo on the left and the BLOODportal logo on the right. The title of the window is "Forgot Password". The main message states: "Your password for Login name [blurred] and Email address [blurred]@gov.au has been successfully changed. [Click here to sign in.](#)"

3 Unlock Account

Perform the following procedure if your account has been locked:

Steps	Actions
1.	<p>If you enter the incorrect information 3 times your account will be locked for 5 minutes, you will be taken to the unlock your account page. Result: Verify security methods pop-up window will appear.</p>
2.	<p>Enter your Username and follow the prompts to Verify the security method.</p> <div data-bbox="493 533 1315 1536" style="border: 1px solid #ccc; padding: 10px; margin: 10px auto; width: 80%;">  </div> <p>Result: A Verification Code will be sent based on the option user chooses. Enter the 6-digit Verification Code and select Verify. A window will appear with the following message.</p> <div data-bbox="339 1671 1445 1769" style="border: 1px solid #f00; padding: 5px; margin: 10px auto; width: 80%;">  <p>This code expires in 10 minutes.</p> </div>

Steps	Actions
	
3.	Select Back to sign in to log in to your BloodPortal account.

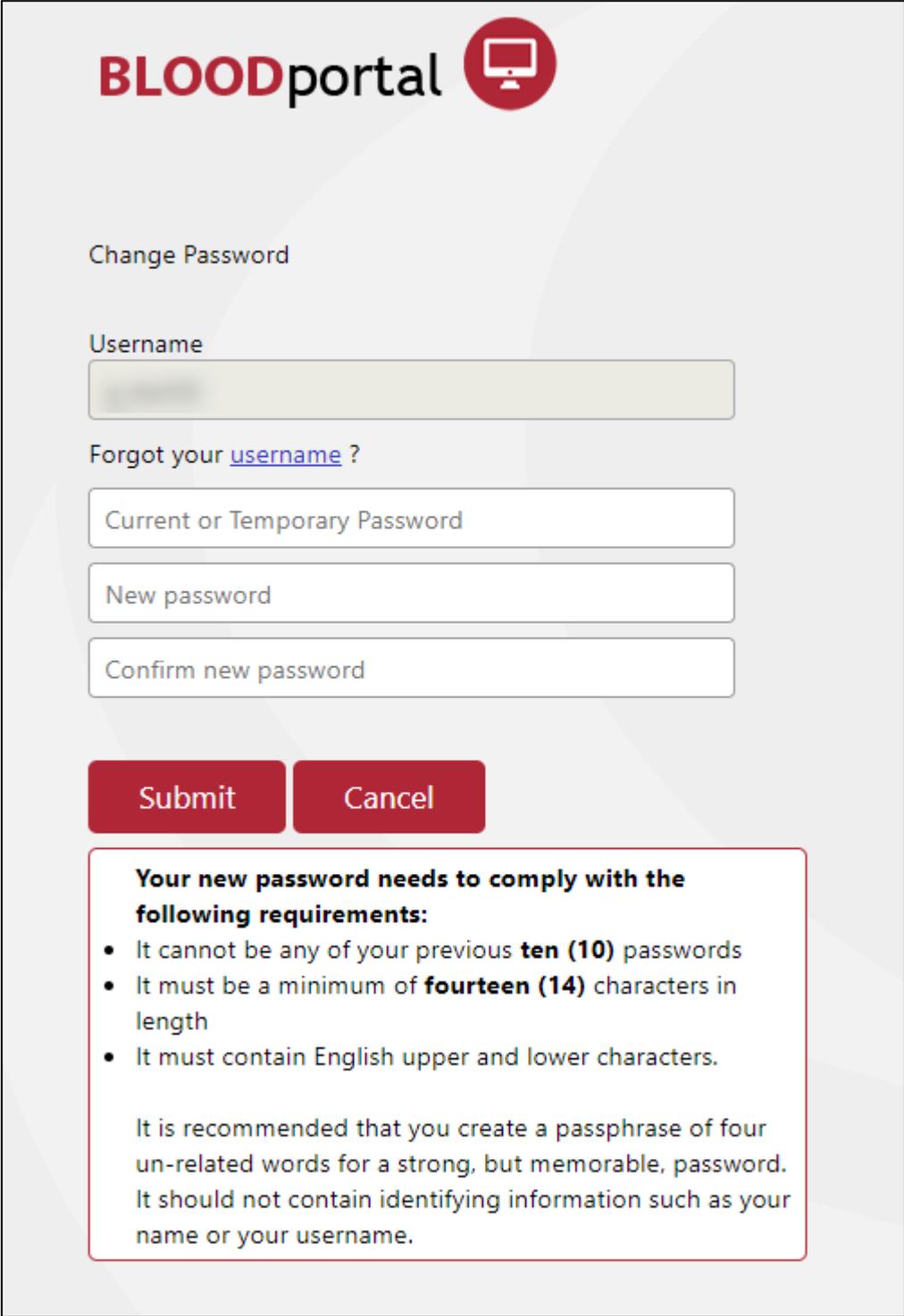
4 New User/Create New account

Perform the following procedure to create a new BloodPortal Account:

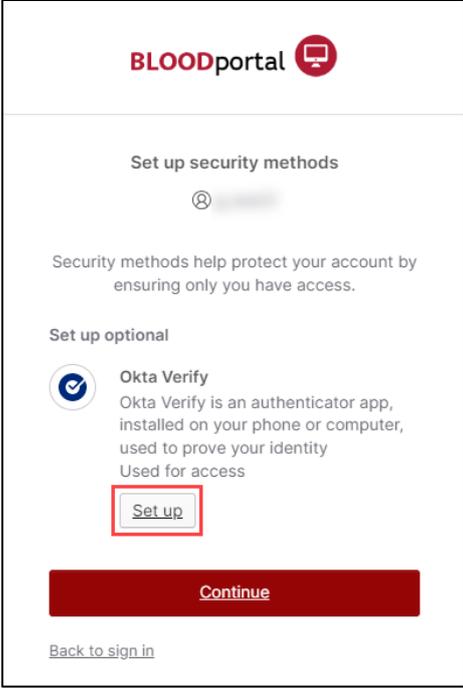
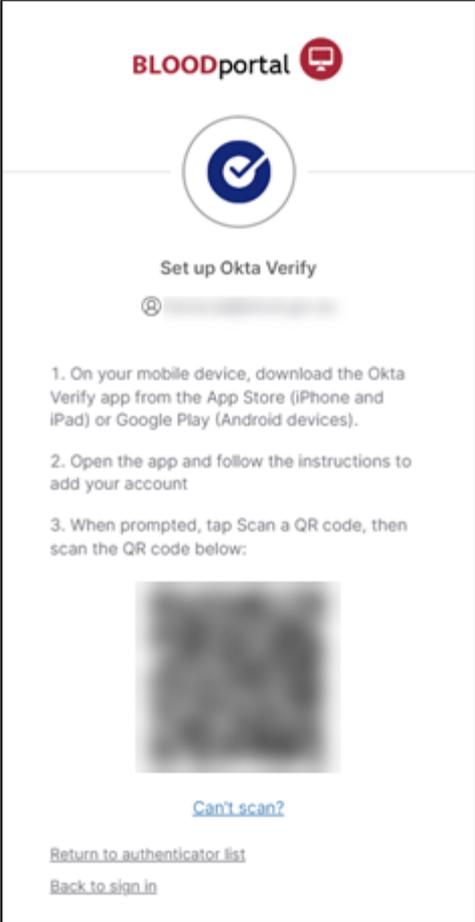
Steps	Actions
1.	<p>If you are a new user, go to https://portal.blood.gov.au/ and click the New user? Create an account hyperlink, located directly below the Sign in button.</p> <div data-bbox="352 1267 1506 1364" style="border: 1px solid red; padding: 5px;">  You can add this link to your Favourites bar for ease of access for the next time you log in. </div> <p>Result: The BloodPortal log in page appears.</p>

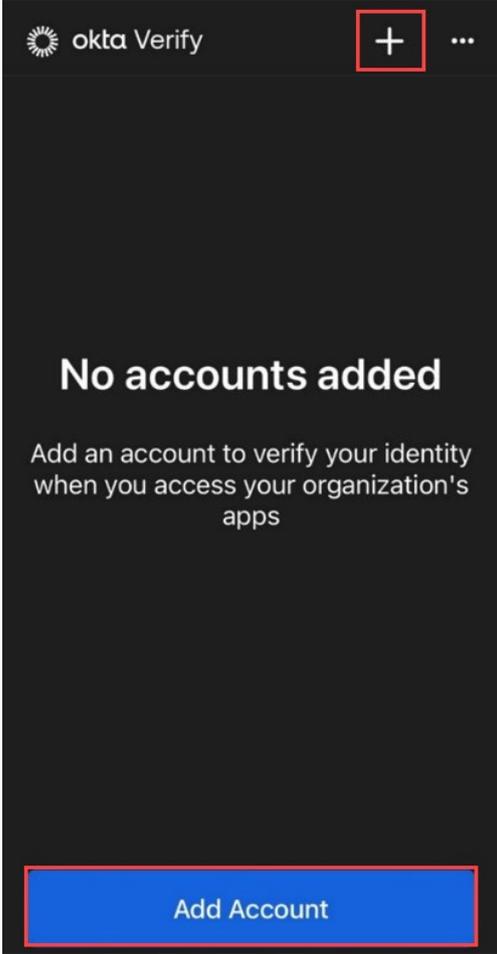
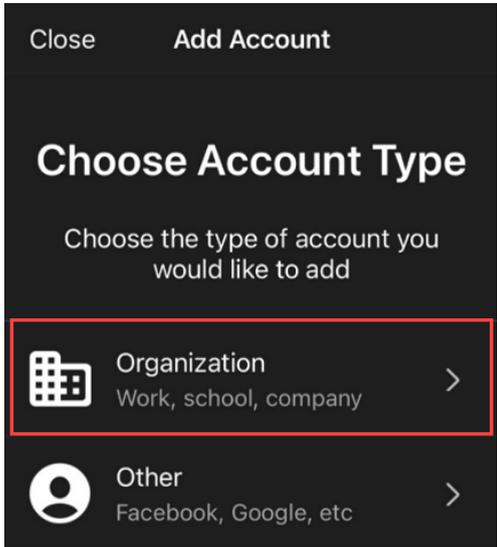
Steps	Actions
	<div style="border: 1px solid #ccc; padding: 10px;"> <div style="display: flex; justify-content: space-between; align-items: center;">   </div> <hr/> <h3 style="margin: 0;">Register</h3> <hr/> <p>Personal Details</p> <p>Username: * <input type="text"/></p> <p>Title: <input type="text"/></p> <p>Given Name: * <input type="text"/></p> <p>Middle Name: <input type="text"/></p> <p>Last Name: * <input type="text"/></p> <p>Job Title: * <input type="text"/></p> <p>Organisation: * <input type="text"/></p> <p>Contact Details</p> <p>Email Address 1: * <input type="text"/></p> <p>Email Address 2: <input type="text"/></p> <p>Work Phone 1: <input type="text"/></p> <p>Work Phone 2: <input type="text"/></p> <p>Mobile Phone 1: * <input type="text"/> (e.g. +61 412 000 000) ⓘ</p> <p>Mobile Phone 2: <input type="text"/> (e.g. +61 412 000 000)</p> <p>Fax: <input type="text"/></p> <p>Contact Address</p> <p>Mailing Address Line 1: <input type="text"/></p> <p>Mailing Address Line 2: <input type="text"/></p> <p>Suburb/City: <input type="text"/></p> <p>State: <input type="text"/></p> <p>Postcode: <input type="text"/></p> <p>Country: <input type="text"/></p> <p>Security Questions</p> <p>These security questions are used to verify your identity if you forget your username</p> <p>Security Question 1: * <input type="text"/></p> <p>Security Answer 1: * <input type="text"/></p> <p>Security Question 2: * <input type="text"/></p> <p>Security Answer 2: * <input type="text"/></p> <p>BloodPortal Terms and Conditions of Use</p> <p>To create a BloodPortal account you must read and agree to the Terms and Conditions of Use.</p> <ul style="list-style-type: none"> • The Terms and Conditions of Use are important to ensure that you understand your responsibilities when using the Blood Sector Systems. • If you do not comply with your responsibilities when using the Blood Sector Systems your account may be suspended. • If you do not agree with the Terms and Conditions of Use, you are not authorised to use the Blood Sector Systems and you cannot create an BloodPortal account. <p>Read the Terms and Conditions of Use.</p> <p><input type="checkbox"/> I agree to the BloodPortal Terms and Conditions of Use.</p> <p style="text-align: center;"> <input type="button" value="Create Account"/> <input type="button" value="Cancel"/> </p> <p style="text-align: right; font-size: small;">v 2.2.0.114</p> <p style="text-align: center; font-size: x-small;">For support, call 13 000 BLOOD (13 000 25663) or email support@blood.gov.au</p> </div>

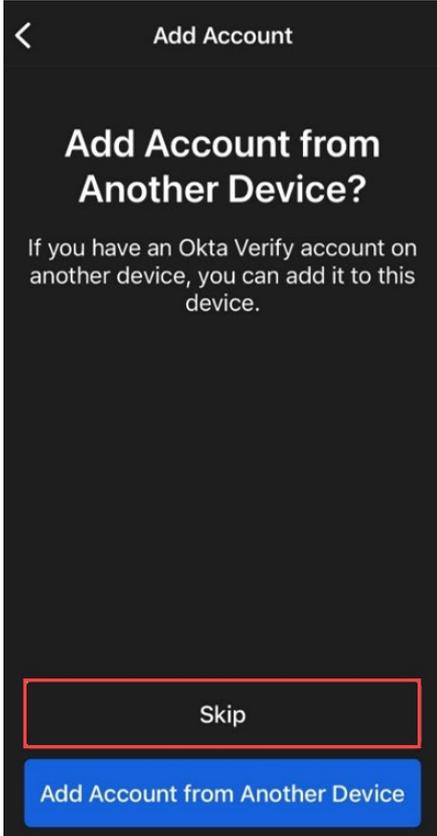
Steps	Actions
	<div style="border: 1px solid red; padding: 5px;">  <ul style="list-style-type: none"> Fields marked with a red Asterix (*) are mandatory to create a BloodPortal account and for the NBA to confirm your identity before granting access to the Blood Sector Systems. The Email Address and Mobile Phone number you provide will be used if you forget your Username or Password. Keep your personal information such as email or phone number, up to date. Log into BloodPortal and change your Account details if/as required. Two (2) additional verification questions have been implemented to enhance the security of your account. These will be prompted in case of a locked account, forgotten username or password reset is required. If you have any concerns regarding privacy of your personal information, refer to http://www.blood.gov.au/privacy or email privacy@blood.gov.au. The privacy@blood.gov.au email is sent to a Group “Freedom of Information’ mailbox that includes a member of the Legal Counsel and the Executive team. All users are required to create their own account to access Blood Sector Systems. A temporary password for your new account will be sent to your nominated email address and mobile phone number. These mandatory contact details and your username must be unique to this account and must not be shared with other users. </div>
2.	<p>Complete the form, click on the checkbox <input type="checkbox"/> I agree to the BloodPortal Terms and Conditions of Use and click Create Account to continue.</p> <div style="border: 1px solid red; padding: 5px;">  <ul style="list-style-type: none"> It is highly recommended to read the Terms and Conditions of Use to understand your roles and responsibilities when using the Blood Sector System. </div>
3.	<p>If Step 2 succeeds, you will be taken to the Account Registered screen, indicating your account has been registered.</p> <div style="border: 1px solid red; padding: 5px;">  <ul style="list-style-type: none"> A Temporary Password will be sent to your nominated email address and mobile phone number within 30 seconds. The first time you login with your Username and Temporary Password, you will be prompted to Set up password. </div>
4.	<p>Once you set up a password as per password requirements, Click Next.</p>

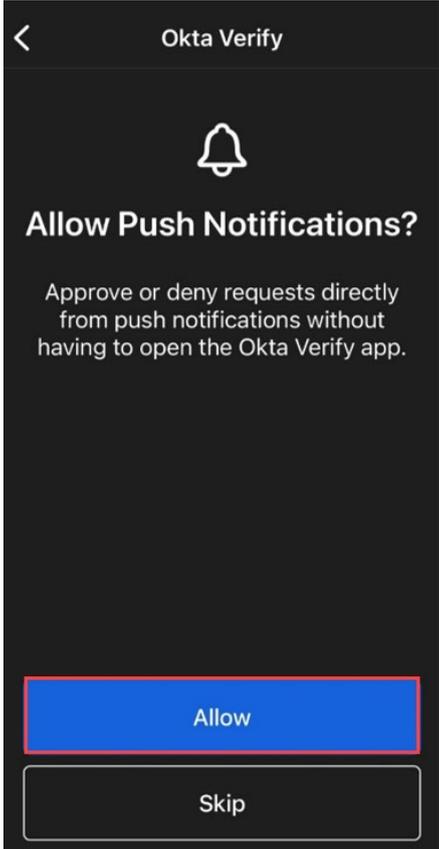
Steps	Actions
	 <p>Result: Set up security methods popup screen appears.</p>
5.	To Set up security methods, please refer to Heading 1 First Login with MFA and follow the steps.

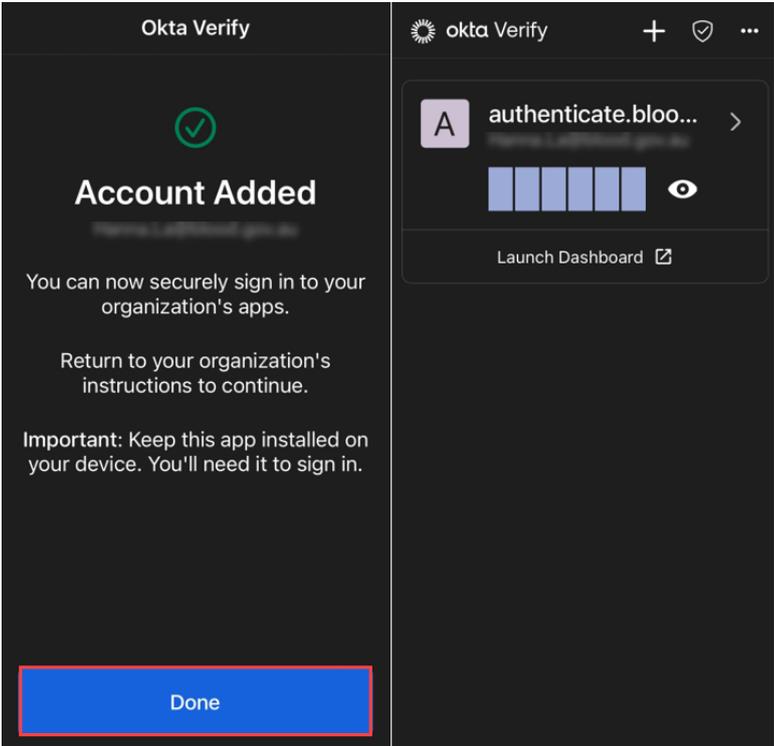
5 Setting up Okta Verify on mobile app

Steps	Actions
1.	<p>To set up Okta Verify, select Set up.</p> <div data-bbox="671 367 1134 1055" style="border: 1px solid black; padding: 10px; margin: 10px 0;">  <p>BLOODportal</p> <p>Set up security methods</p> <p>Security methods help protect your account by ensuring only you have access.</p> <p>Set up optional</p> <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Okta Verify Okta Verify is an authenticator app, installed on your phone or computer, used to prove your identity Used for access <p>Set up</p> <p>Continue</p> <p>Back to sign in</p> </div> <p>Result: A QR code will generate on the screen and prompt you to download Okta Verify app.</p> <div data-bbox="667 1111 1142 2033" style="border: 1px solid black; padding: 10px; margin: 10px 0;">  <p>BLOODportal</p> <p>Set up Okta Verify</p> <ol style="list-style-type: none"> 1. On your mobile device, download the Okta Verify app from the App Store (iPhone and iPad) or Google Play (Android devices). 2. Open the app and follow the instructions to add your account 3. When prompted, tap Scan a QR code, then scan the QR code below: <p>Can't scan?</p> <p>Return to authenticator list</p> <p>Back to sign in</p> </div>

Steps	Actions
2.	<p>Download the Okta application and open on your device. For Android Devices, please download the app from the Google Play Store. For Apple Devices, please download the app from the Apple Store</p>
3.	<p>Tap the + sign on the top right-hand corner or alternatively, tap Add Account.</p>  <p>The screenshot shows the Okta Verify app interface. At the top, there is a header with the Okta logo and the text 'okta Verify'. In the top right corner, there is a red square highlighting a white plus sign (+) icon. Below the header, the text reads 'No accounts added' in a large font, followed by a smaller line of text: 'Add an account to verify your identity when you access your organization's apps'. At the bottom of the screen, there is a blue button with the text 'Add Account' in white, which is also highlighted with a red border.</p>
4.	<p>Tap Organisation.</p>  <p>The screenshot shows the 'Choose Account Type' screen in the Okta Verify app. At the top, there are two options: 'Close' and 'Add Account'. The main heading is 'Choose Account Type', followed by the instruction 'Choose the type of account you would like to add'. There are two options listed: 'Organization' (with a building icon) and 'Other' (with a person icon). The 'Organization' option is highlighted with a red border and includes the subtext 'Work, school, company'. Both options have a right-pointing chevron (>) next to them.</p>

Steps	Actions
5.	<p>Tap Skip, unless you are adding account from another device.</p> 
6.	<p>Okta will prompt you to scan the QR code found in step 1 to link your account.</p> 

Steps	Actions
7.	<p data-bbox="336 255 871 288">Once scanned, tap Allow Push Notifications.</p> <div data-bbox="684 297 1123 1146"></div> <div data-bbox="336 1155 1469 1252"><p data-bbox="357 1167 427 1240"></p><p data-bbox="448 1171 1410 1240">Enabling Push Notifications is recommended to reduce time taken to login using the Okta app.</p></div>

Steps	Actions
8.	<p>Account has now been added. You can securely sign into your organisation via push notification or a unique 6-digit code</p> 

6 BLOODportal Homepage

The BLOODportal homepage displays tiles to access the Blood Sector System and has 4 four main tabs.

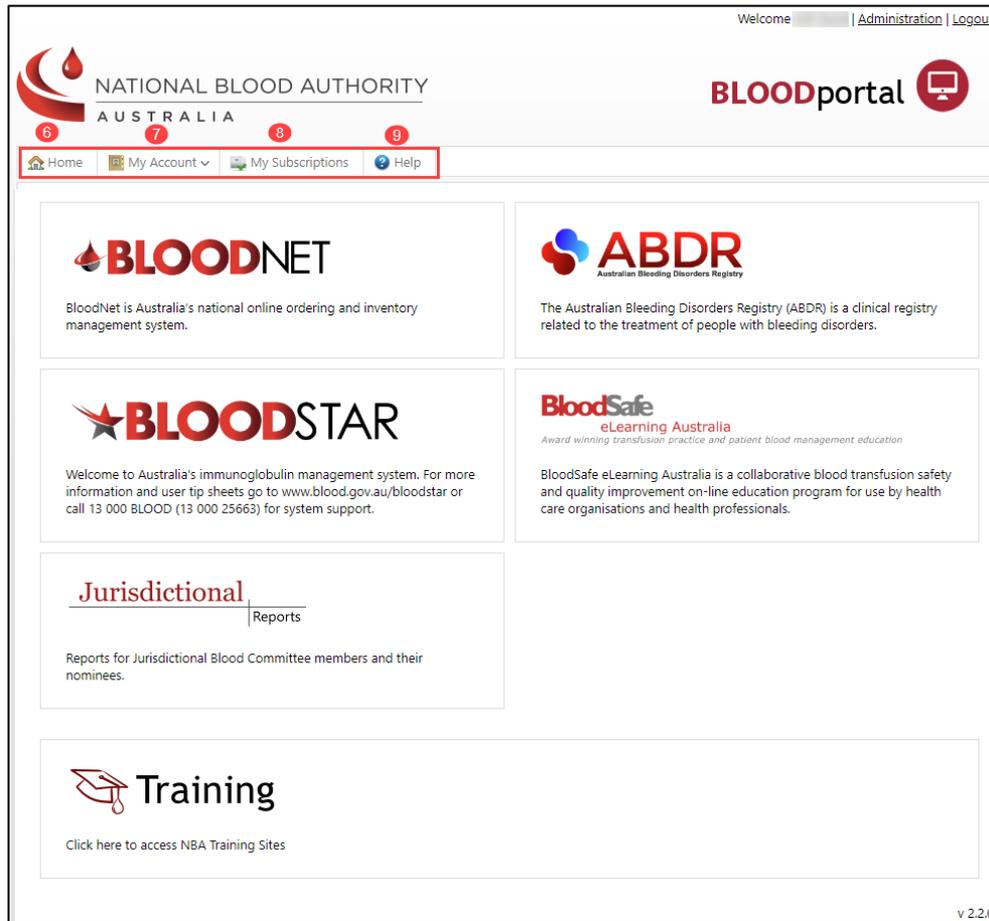


Figure:

1.2 BloodNet

BloodNet is the national online ordering and inventory management system, enabling staff in pathology laboratories and pharmacies to place orders online for blood and blood products, record inventory levels and to record the final fate of each unit (e.g. discarded, transferred, transfused). The BloodNet directly engages with BloodSTAR, overseeing the daily functions that relates to interactions within BloodNet and BloodSTAR. Below are the specific BloodNet functions related to daily interaction submitted on BloodSTAR.

1.3 Australian Bleeding Disorders Registry (ABDR)

The Australian Bleeding Disorders Registry (ABDR) is a registry for patients in Australia with bleeding disorders. It is used on a daily basis by clinicians in all Australian haemophilia treatment centres (HTCs) to assist in managing the treatment of people with bleeding disorders and to gain a better understanding of the incidence and prevalence of bleeding disorders. This information will also be used to understand demand for, and to facilitate ordering of, clotting factor product.

1.4 BloodSTAR

BloodSTAR (Blood System for Tracking Authorisations and Reviews) is Australia's online immunoglobulin management system that facilitates authorisation, dispensing and review of immunoglobulin (Ig) products such as IVIg and SCIG. The system operates in tandem with [the Criteria for the clinical use of Immunoglobulin in Australia](#) (the Criteria) and supports clinicians to access the

supply of Ig products for the treatment of conditions identified in the Criteria, funded by all governments through the National Blood Arrangements.

1.5 Jurisdictional Reporting

Jurisdictional Reports enables Jurisdictional Blood Committee (JBC) members and their nominees to access a range of online reports by directly querying National Blood Authority (NBA) systems in real-time. To access Jurisdictional Reports contact the NBA’s Blood Systems Support team by email at support@blood.gov.au (link sends e-mail) and request access to the Jurisdictional Reports application, including approval by either your JBC member or proxy.

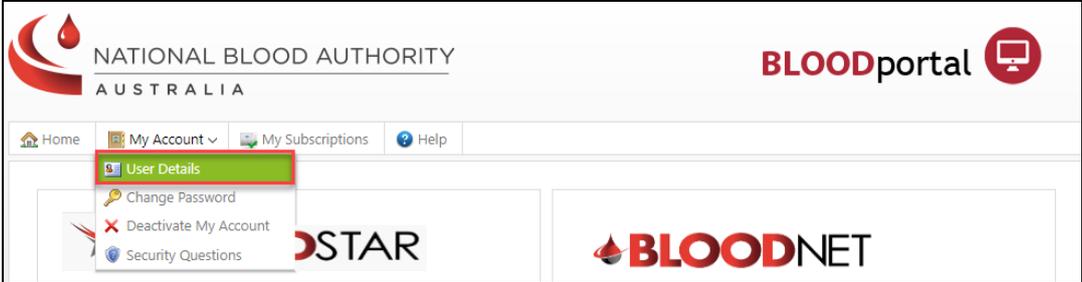
Once you are notified by Blood Systems Support that your access request has been processed, login to BloodPortal and click on the Jurisdictional Reports icon. Once you click on the Jurisdictional Reports link you will then have access to a range of reports based on your access level.

1.6 Training Environment

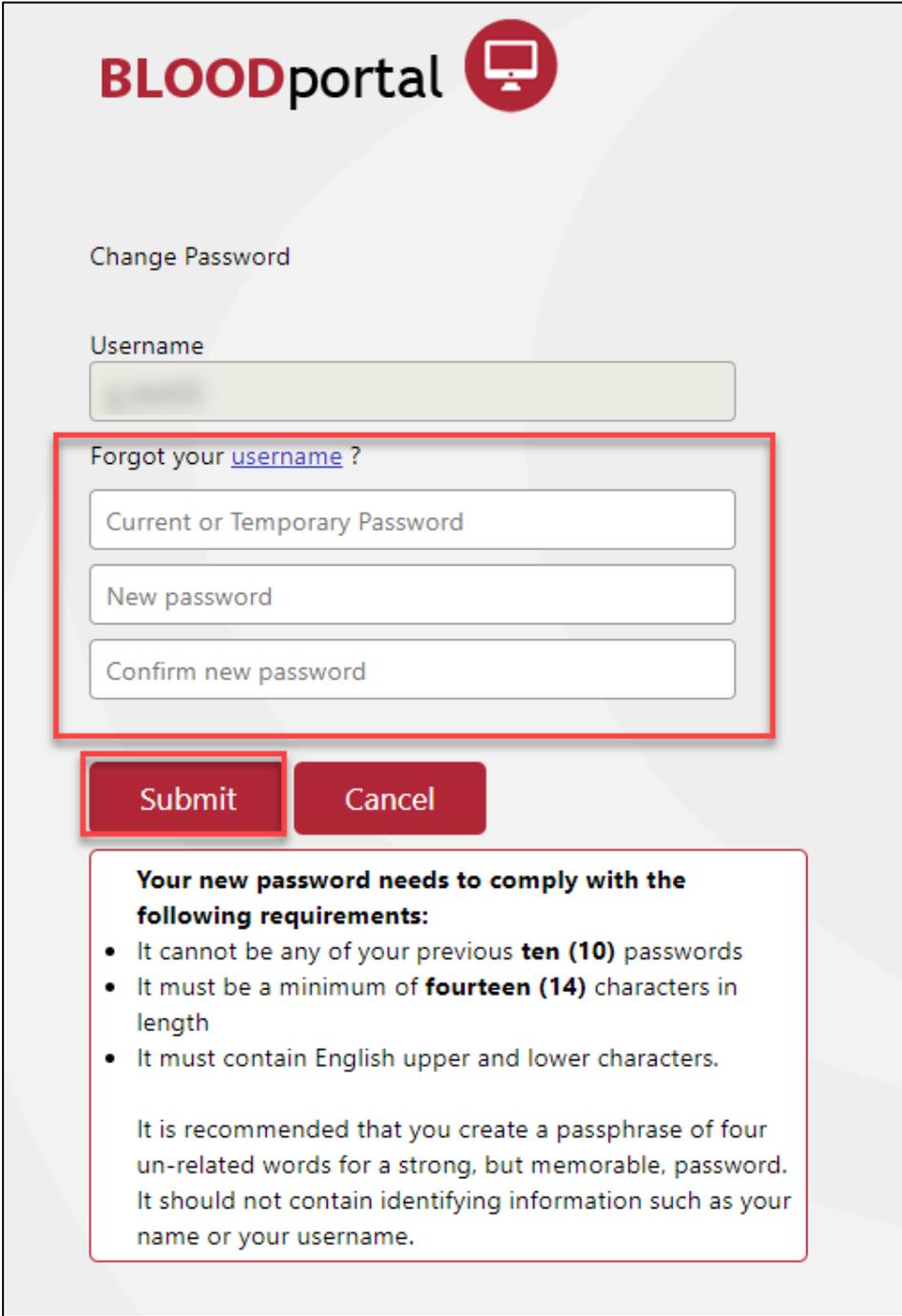
The **Training environment** provides a ‘safe’ location for training. Data from the Production environment is migrated to the Training environment fortnightly, and the data is altered for privacy reasons. The Training environment has been used in the creation of this User Manual. The icon for the Training environment is blue. The Training environment is accessed by selecting the Training icon on the BloodPortal page.

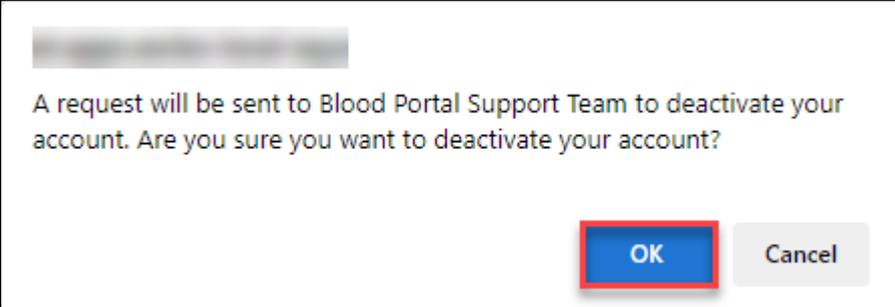
7 My account

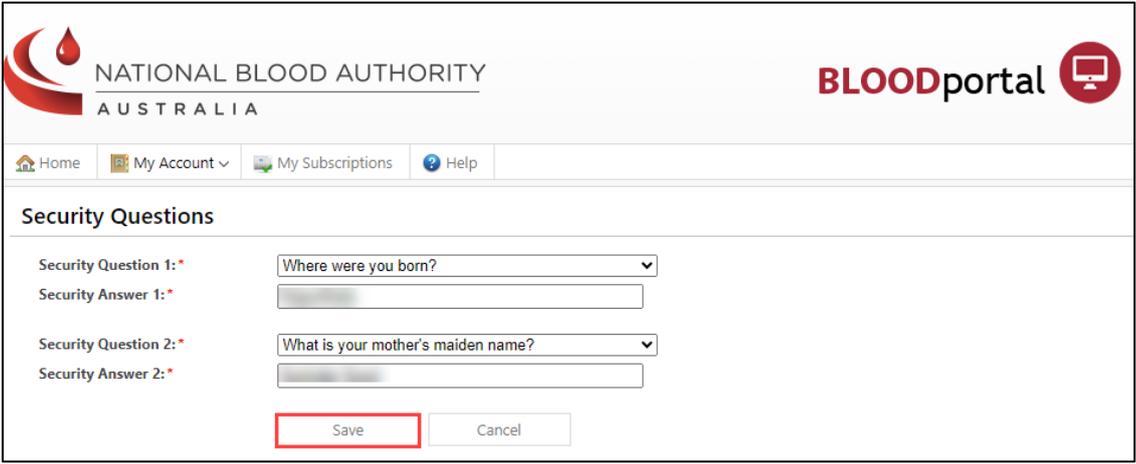
Perform the following procedure to Update your account details:

Steps	Actions
1.	Login in to your BLOODportal account and the BLOODportal Homepage page will appear.
2.	<p>To update user details, Click on My Account ▾ dropdown list and select User Details.</p>  <p>Result: The Update User Details page appears.</p>
3.	Update the details required and select Save .

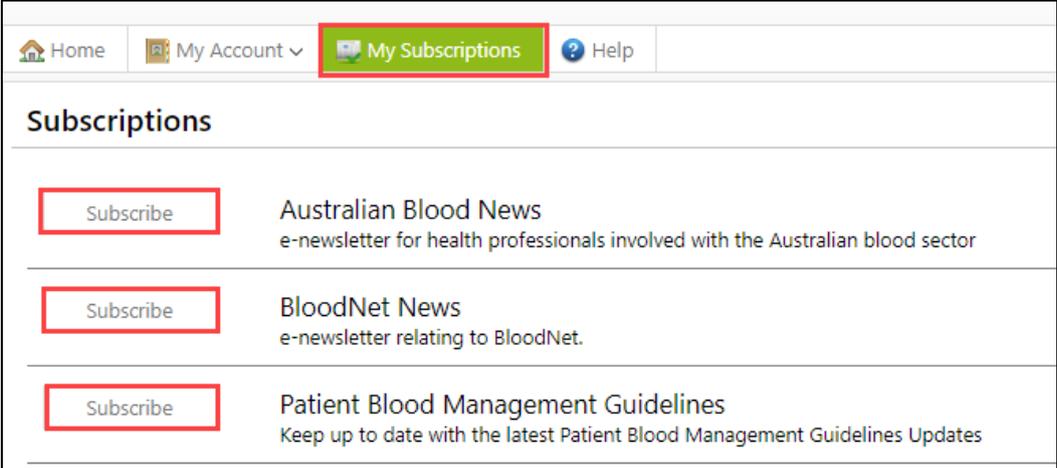
Steps	Actions
4.	<p>To Change Password, Click on My Account ▾ dropdown list and select Change Password.</p>  <p>The screenshot shows the National Blood Authority Australia website. At the top left is the logo, which consists of a red stylized blood drop and the text 'NATIONAL BLOOD AUTHORITY AUSTRALIA'. Below the logo is a navigation bar with four items: 'Home' (with a house icon), 'My Account' (with a person icon and a dropdown arrow), 'My Subscriptions' (with a calendar icon), and 'Help' (with a question mark icon). The 'My Account' dropdown menu is open, showing four options: 'User Details' (with a person icon), 'Change Password' (with a key icon and highlighted in green), 'Deactivate My Account' (with a red 'X' icon), and 'Security Questions' (with a shield icon). The 'OSTAR' logo is partially visible on the right side of the page.</p>

Steps	Actions
	<p>Result: The Change Password page appears.</p> 
<p>5.</p>	<p>Change Password and select Submit.</p> <div data-bbox="341 1711 1469 1798" style="border: 1px solid red; padding: 5px;">  <p>The Username cannot be altered once it has been created.</p> </div>

Steps	Actions
6.	<p>If you no longer require your BloodPortal account, you can send a request to the BloodPortal Support Team. To deactivate your account, Click on My Account ▾ dropdown list and select Deactivate My Account.</p>  <p>Result: A message will pop up. Select OK to send a request to Blood Portal Support Team to deactivate your account.</p> 

Steps	Actions
7.	<p>To Update Security Questions, Click on My Account ▾ dropdown list and select Security Questions.</p>  <p>Result: The Security Questions page appears.</p> 
8.	<p>Click on ▾ dropdown list and select the Security Questions, update the Security Answers and select Save.</p>

8 My Subscription

Steps	Actions
1.	<p>To receive e-newsletter for health professionals involved with the Australian blood sector, related to BloodNet and Patient Blood Management Guidelines, Click on My Subscription and select Subscribe.</p>  <p>Result: The Update User Details page appears.</p>

9 Help

Steps	Actions
1.	<p>For assistance related to BloodPortal and Blood Sector System, Click on Help to access Blood Operation Centre contact details.</p> 