



Actioning Unmatched Episodes

(BloodNet LIS enabled facilities only)

Unmatched episodes are created when a dispense or return to stock episode entered in a Laboratory Information System (LIS) cannot be accurately matched to an authorised patient's planned dose in BloodNet. This can be caused by spelling errors with the patient's name in BloodSTAR, a mismatch between the URN/MRN recorded in LIS and BloodSTAR, the episode details (product, dose or frequency) could be different to what is approved on the authorisation, or a combination of these causes.

Unmatched episodes are also created if an episode for a patient is approved under a Jurisdictional Direct Order (JDO) or other supply arrangements and it must also be actioned. *Please note: Only imported products are available under JDO or other supply arrangements.*

Unmatched episodes must be actioned in BloodNet promptly to ensure patients' treatment plans are up to date and reflect patients are receiving treatment within the constraints of their authorisation.

To action unmatched episodes in BloodNet please take the following steps:

- BLOODNET Orders Receipting Stock movement Authorisation 50 - Dispense requests 3 Active Active 21) - Planning sheets 2 - Sent 1 - Unreceipted O - Dispensing discrepancies 1 - Dispatched 4 - Unmatched episodes 1 - Pending authorisation 39 - BloodSTAR messages
- 1. Click on the Authorisation tile from your BloodNet home page.

2. Click on the **Unmatched episodes** link.

BLOOD NET	Authorisation	
Q Search	Planning sheets	
	Unmatched episodes 4 Dispensing discrepance	ies Dispense episodes Pending_authorisation_1
Home		
Orders	Authorised patients	All authorised patients >
Receipting	V REPORT OF THE REP.	Next planned date: 07/11/2024 (PRIVIGEN 10%)
Stock movement	V ADDRESS, Pager	Next planned date: 07/11/2024 (KIOVIG)
Authorisation	1 Milliol Termina	Next planned date: 07/11/2024 (PRIVIGEN 10%)
Stock levels	V BRUIDE LAND	Next planned date: 07/11/2024 (PRIVIGEN AU)
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A list of all unmatched episodes is displayed with the options to **View**, **Find** and **Resolve**. Any resulting episodes with potential matches will have a green tick listed in the **Potential matches identified** column.

Clicking **View** will display the specific Dispense Episode number and all its details. When finished viewing, click **Back to unmatched episodes** to return to the **Unmatched episodes** screen.

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1 Unmatched episodes are created when an Ig transaction cannot be accurately matched to an authorised patient's infusion in BloodSTAR.										
cess to Governr	ment Funded Im	munoglobulin								
Search										
isode date range		From To		dd/mm/y	уууу					
Show Jurisdiction	nal Direct Orders (JDO) / Domestic product - No Authoris	sation							
		Search Clear								
		distant distant								
Results (4))								Page	size 20
Results (4)) Episode type	Patient name	DOB	UR number	Product (vial size)	Quantity	Potential matches identified	Actions	Page	size 20
Results (4) Episode date+ 04/11/2024	Episode type Dispense	Patient name	DOB	UR number	Product (vial size) FLEBOGAMMA DIF 10%	Quantity 40.00 g	Potential matches identified	Actions <u>View</u>	Page <u>Find</u>	size 20
Results (4) Episode date* 04/11/2024 12/08/2024	Dispense Dispense	Patient name	DOB	UR number (Product (vial size) FLEBOGAMMA DIF 10% Hizentra 20%	Quantity 40.00 g 28.00 g	Potential matches identified	Actions View View	Page Find Find	size 20 Resolve Resolve
Results (4) Episode date= 04/11/2024 12/08/2024 12/08/2024	Episode type Dispense Dispense Dispense	Patient name	DOB	UR number ((Product (vial size) FLEBOGAMMA DIF 10% Hizentra 20% Hizentra 20%	Quantity 40.00 g 28.00 g 36.00 g	Potential matches identified	Actions <u>View</u> <u>View</u>	Page Find Find	size 20 Resolve Resolve Resolve
Results (4) Episode date* 04/11/2024 12/08/2024 12/08/2024 25/06/2024	Episode type Dispense Dispense Dispense Dispense Dispense	Patient name	DOB	UR number ((Product (vial size) FLEBOGAMMA DIF 10% Hizentra 20% Hizentra 20% Hizentra 20%	Quantity 40.00 g 28.00 g 36.00 g 64.00 g	Potential matches identified	Actions <u>View</u> <u>View</u> <u>View</u>	Page Find Find Find Find	size 20 Resolve Resolve Resolve Resolve
Results (4) Episode date• 04/11/2024 12/08/2024 12/08/2024 25/06/2024	Episode type Dispense Dispense Dispense Dispense	Patient name	DOB	UR number (((Product (vial size) FLEBOGAMMA DIF 10% Hizentra 20% Hizentra 20%	Quantity 40.00 g 28.00 g 36.00 g 64.00 g	Potential matches identified	Actions View View View View	Page Find Find Find Find	size 20 Resolve Resolve Resolve Resolve
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- 3. If you are able to locate the matching patient/dose click **Find** to be taken to the **Find patient to match screen**.
- 4. If the unmatched episode is a JDO, click **Resolve** and then **Yes** on the Confirmation screen to confirm. This will mark the episode as a JDO and complete Episode Matching.

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des	Confirm	×
are crea	This patient is not authorised for Government Funded Immunoglobulin.	10
d Immu	This action will mark this unmatched episode as a Jurisdictional Direct Order (JDO)/other direct supply arrangements. This cannot be reversed once confirmed.	
	Are you sure you want to continue?	- 1
	No	Yes





5. For unmatched episodes authorised in BloodSTAR click **Find** to be taken to the **Find patient to match** page to initiate the matching process. LIS episodes, search details and **Potential Matches** (if any) will be displayed.

BLOOD NET	Review patient to match	Search	
	LIS Episode details	 Authorisation number 	Authorised patient
Q Search	Episode date: 04/11/2024	Search within	This facility
	Episode type: Dispense		This facility
AL	Patient name: i	UR number	
Home	IHI:	Eamily name	
Orders	UR number:	r anniy name	
Perceinting	DOB:	Given name	
E Receiping	Product: ELEBOGAMMA DIE 10%		
Stock movement	TOURCE LEBOORNING OF TOW	Date of birth	dd/mm/yyyy
Authorisation		IHI	
Stock levels		Search Reset	
Reports			
Feedback			
2	Potential matches		
		DOB: Ger	nder: Female
		UR number.	
	Authorisation:		
	Treating facility:		
	Dispensing facil		
	V Superseded regimen		

If, after the initial **Find** search, no matches are found, you can keep broadening the search until successful. One example is to try again by removing one of the patient identifiers (i.e. URN) in the search box in the top right of the screen as an example.

If the system can locate a potential matching patient/dose the LIS Episode details screen will appear. To match the episode with the Potential Matches identified click the Match link in the Action column on the right of the page.

DLUUDINEI	Review pati	ent to match		Search				
	LIS Episode o	details		 Authoris 	ation number . A	uthorised patient	t .	
Search	Episode date: 04/11	1/2024		Search y	vithin 🔽			
	Episode type: Disp	ense				nis facility		
	Patient name:			UR num	oer 👘			
Home	IHI:			Eamily n	ame			
Y Orders	UR number:							
Peceinting	Gender: Female			Given na	me			
Stock movement	Product: FLEBOGA	MMA DIF 10%		Date of t	irth		dd/mm/yyyy	
Authorisation				IHI				
Stock levels				Search	Reset			
Reports					-			
> Feedback				-				
JI COUDICA	D 1 1 1 1							
J COUNTRY	Potential mate	ches			0			
- COUNTER	Potential mate	ches			Gender:	Female		
- COUNTER	Potential mate	ches		10.00° 00 21.00° 00	Gender:	Female		
	Potential mate	ches		10.00	Gender:	Female		
	Potential mate	ches n: <u>)</u> ity:	-	10.000	Gender:	Female		
	Potential mate Authorisation Treating facil Dispensing fa	ches n: <u>)</u> lity: acili		10.00°	Gender:	Female		
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) + volumen	Potential mate	ches ity: acili regimen men		1.00	Gender:	Female		
) + occurren	Potential mate	regimen men Dose Name	Dose	Status	Gender:	Female	Quantity Dispensed	Action
	Potential mate Authorisation Treating facil Dispensing fa Superseded Current regin Planned Date 29/01/2024	ches	Dose FLEBOGAMMA DIF 10% - 40.00 g	Status Dispensed	Gender: Expected Infusion 28/01/2024	Female n Date	Quantity Dispensed 40 g of 40 g	Action Match
) 1 ouunun	Potential mate Authorisation Treating facil Disponsing facil Disponsing facil Disponsing facil Disponsing facil Current regin Planned Date 29/01/2024 26/02/2024	ches	Dose FLEBOGAMMA DIF 10% - 40.00 g FLEBOGAMMA DIF 10% - 40.00 g	Status Dispensed Dispensed	Gender: Expected Infusion 28/01/2024 26/02/2024	Female n Date	Guantity Dispensed 40 g of 40 g 40 g of 40 g	Action Match
) + countro	Potential mate	ches r:) regimen bose Name Maintenance Dose Maintenance Dose	Dose FLEBOGAMMADIF 10% - 40.00 g FLEBOGAMMADIF 10% - 40.00 g FLEBOGAMMADIF 10% - 40.00 g	Status Disponsod Disponsod Disponsod	Gender: Expected Infusion 28/01/2024 26/02/2024 28/03/2024	Female 1 Date	Quantity Dispensed 40 g of 40 g 40 g of 40 g 40 g of 40 g	Action Match
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Note: Remove any Patient identifier such as UR number to help with the search then click **"search".**



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7. A confirmation box will appear, and the episode will be removed from the **Unmatched episodes** page.

BLOOD NET	✓ Episode successfully matched.	
Q Search	Unmatched episodes Unmatched episodes are created when an Ig transaction cannot be accurately matched to an authorised patient's infusion in BloodSTAR.	
Home	Access to Government Funded Immunoglobulin Search	
Content in the second	Episode date range From To dd/mm/yyyy Show Jurisdictional Direct Orders (JDO) / Domestic product - No Authorisation Search Clear	
Feedback	Results (3)	Page size 20 V

Note: In the unlikely event you exhaust all options and there are no potential matches, please contact NBA Support for further advice.

Also, if there is a mismatch with a patient's name or URN/MRN please ensure the patient's details are updated in BloodNet/BloodSTAR. BloodNet Dispensers can update a patient's name, gender, DOB and patient URN/MRN from the View authorisation page in BloodNet.

BLOOD NET	View authorisation	Print from PDF
	ADDRESS TO ADDRESS TO	
Q Search	IHI:	
	year old, Male Edit patient details	
A Home		
Orders	Facility identifiers	
Receipting	Edit	
Stock movement	Add facility identifier	
Authorisation	Authorisation details	
Stock levels	Authorisation status: Active	Medical condition: Chronic inflammatory demyelinating polyneuropathy (CIDP)
- Reports		Specific condition: Chronic inflammatory demyelinating polyneuropathy (CIDP)
	Authorisation number:	Indication: Treatment of chronic inflammatory demyelinating polyneuropathy (CIDP) for patients in whom wolking is compromised or there is significant disability.
> Feedback	Approved date: 20/09/2024	Regiment: Loading Dose PRIV/GEN 10% 165 00 g in 3 divisions once only /IV/a)
	Authorisation end date: 30/01/2025	Weight: 83.00 kg
	Continuing supply is conditional on a review being conducted prior to this date	Treating facility
	Treating medical specialist	Administering facility: (
	Name:	Disponsing facility:
	Position: Neurologist -	
	Specialties: Neurologist	Last dispensed date:
	Treatment plan	
	This treatment plan does not constitute a prescription for immunoglobulin product.	 Dispensed quantity is less than approved quantity Dispensed quantity is greater than approved quantity

Importantly, updating the patient's details will ensure future episodes are automatically matched to the patient's authorisation.



