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# **Funding and Services Agreement**

## **2025-26 to 2027-28**

### **Supply of Products and Services**

#### **Important**

This Funding and Services Agreement (FSA) contains reference to documents and/or information in Tables 8 & 9 that might not yet be finalised or may change from what is published here.

This FSA is provided for information only and should not be relied on by any person. The National Blood Authority (NBA) is not liable for any reliance on this document which results in loss or damage to any person.

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## 1. Parties

- 1.1. Commonwealth of Australia acting through and represented by the National Blood Authority, a Non-Corporate Commonwealth entity established under *the National Blood Authority Act 2003* (Cth) (**NBA**).
- 1.2. Australian Red Cross Society (Red Cross), a body corporate and politic established by Royal Charter dated 28 June 1941, acting through that part of its operations known as the Australian Red Cross Lifeblood (**Lifeblood**).

## 2. Background to the Funding and Services Agreement

- 2.1. The Parties entered into a 9-year Deed of Agreement (commencing 1 July 2016 and expiring 30 June 2025) that sets out the overarching arrangements between the Parties in relation to Australia's national blood and blood product supply system (the Deed).
- 2.2. On 27 March 2025 the parties extended the term of the Deed for up to 3 years, expiring 30 June 2028.
- 2.3. This Funding and Services Agreement (FSA) has been developed in accordance with Clause 6 of the Deed.
- 2.4. This FSA has been entered into by the Parties in accordance with Clause 8 of the Deed.

## 3. Term of the FSA

### **Commencement Date**

- 3.1. The Parties agree that this FSA will be taken to have commenced on 1 July 2025.

### **Expiry Date**

- 3.2. This FSA will continue until the earlier of:
  - 3.2.1. 30 June 2028; or
  - 3.2.2. the date that this Funding and Services Agreement is terminated in accordance with Chapter 13 of the Deed.

## 4. Definitions and Interpretation

- 4.1. Clause 6 and Chapter 14 of the Deed applies to the interpretation and general operation of this FSA.

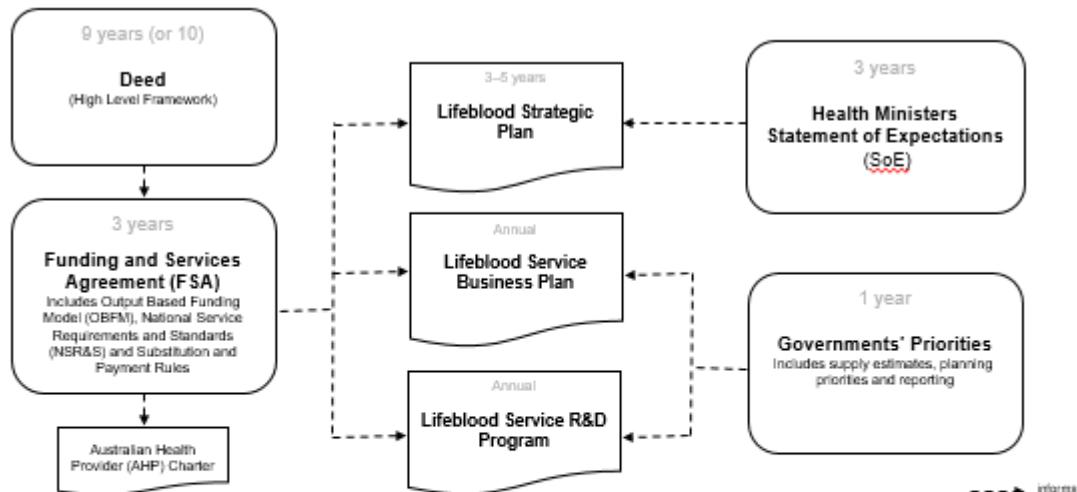
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- 4.2. **Table 1 in Attachment 1** to this FSA sets out the definitions that are used in the Schedules to the FSA and should be used in conjunction with Schedule 1 of the Deed.
- 4.3. In the event of any inconsistency between the Deed and any of the provisions of this FSA, the Deed prevails.
- 4.4. In the event of any inconsistency between any of the provisions of this FSA, the following must apply to the extent of any inconsistency:
  - 4.4.1. the clauses of this FSA prevail over the Schedules, or any documents attached to, incorporated by reference into or referred to in this FSA; and
  - 4.4.2. the Schedules to this FSA prevail over any documents attached to, incorporated by reference into or referred to in this FSA.

## 5. Operation of the FSA

- 5.1. Clause 6 of the Deed describes the purpose and operation of the FSA.
- 5.2. This FSA sets out the details of how the Parties will achieve the aims of the Deed.
- 5.3. This FSA operates within an interrelated set of planning and process documents, each of which defines a particular aspect of the Australian national blood supply arrangements.
- 5.4. This set of documents can be represented by the following diagram:



Quarterly CEO and CFO Meetings / Reporting / KPIs / Feedback									
Year 1	Year 2	Year 3	Year 4	Year 5	Year 6	Year 7	Year 8	Year 9	
New Deed									
F&S Agreement			F&S Agreement			F&S Agreement			
SoE			SoE			SoE			

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- 5.5. The set of documents described in Clause 5.4 contains the governance arrangements, requirements, standards, and processes against which Lifeblood must supply Products and Services under the Deed and this FSA.
- 5.6. A number of documents described in Clause 5.5, as made from time to time in accordance with the Deed, are set out in Schedules to this FSA.
- 5.7. For the purpose of relating relevant provisions of the Deed to relevant Schedules of this FSA, refer to **Table 8** and **Table 9** at **Attachment 1** to this FSA.
- 5.8. This FSA may be varied in accordance with Chapter 14 of the Deed.

## 6. Schedules to this FSA

- 6.1. The Schedules to this FSA comprise of the following:
  - 6.1.1. Introduction and Definitions;
  - 6.1.2. National Service Requirements and Standards (NSR&S) and Templates; and
  - 6.1.3. Output Based Funding Model (OBFM)
- 6.2. Subject to the Deed, the Parties agree that the NSR&S, Templates and the OBFM operate, and are to be interpreted in accordance with, **Attachment 1** to this FSA.

## 7. Notices

- 7.1 Notices under this FSA must be given in accordance with the process for giving notices set out in Clause 136 (Notices) of the Deed.

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## Execution

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Executed as an agreement on (Date) .....

Signed for and on behalf of the  
**Commonwealth of Australia**, acting  
through and represented by the National  
Blood Authority, in the presence of:

.....

Signature of authorised person

.....

Signature of witness

.....

Name of authorised person (print)

.....

Name of witness (print)

.....

Position of authorised person

Signed for and on behalf of  
**the Australian Red Cross Society** by its duly authorised  
representative:

.....

Signature of authorised person

.....

Signature of witness

.....

Name of authorised person (print)

.....

Name of witness (print)

.....

Position of authorised person

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## Attachment 1

### Schedules to the FSA

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#### Section A: Introductions and Definitions

##### 1. Rationale

- 1.1. The arrangement between the Parties is described in the Deed and outlines the products and services (Services) Lifeblood is to provide.
- 1.2. The Parties worked collaboratively to develop the NSR&S, Templates and the OBFM. They outline the requirements and set the standards for the efficient, timely and effective provision of these Services on behalf of all Australian governments through the NBA.

##### 2. Objective

- 2.1. The purpose of the NSR&S, Templates and OBFM are to provide both the NBA and Lifeblood with expectations of governments for the provision of Services under the Deed and define the standards expected from the Parties.
- 2.2. The NSR&S, Templates and OBFM have been developed to cover the activities Lifeblood undertake to perform the Services described in the Deed where there is a lack of clarity or detail, or where there is interaction with other organisations such as Health Providers. They do not cover all activities, particularly where that activity is highly regulated by the TGA.

##### 3. Measurement

- 3.1. Lifeblood performance against the NSR&S, Templates and the OBFM will be measured through the reporting indicators outlined in each schedule.

##### 4. Dispute Resolution

- 4.1. Disputes between the Parties should be managed in accordance with clause 72 of the Deed.

##### 5. Provision of blood and blood products to Health Providers

- 5.1. Lifeblood is required to provide blood and blood products to approved health providers, in accordance with the Deed and NSR&S 5.
- 5.2. The purpose of the NSR&S is to seek to identify nationally consistent service requirements and standards and expectations from Lifeblood. They are based on the principle of fair and equitable access and service delivery across Australia. For this

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reason, Lifeblood will not develop separate agreements with health providers (such as service level agreements, or products and services offerings) relating to the provision of products and services by Lifeblood except where they are funded outside of the Deed.

## 6. Review and Update of the NSR&S, Templates and OBFM

- 6.1. Changes to the NSR&S, Templates and Attachment 1 to this FSA may be implemented through the signature of the Chief Executive of Lifeblood and the NBA's Deputy Chief Executive, Fresh Blood Products & Business Systems.
- 6.2. Changes to the OBFM must be implemented through the signature of the Lifeblood Chief Executive and the NBA Chief Executive.
- 6.3. The Parties are to negotiate and agree any proposed changes prior to implementation.
- 6.4. The version numbers are to be updated in accordance with each new approved schedule, which will be managed by the NBA.
- 6.5. From time-to-time the NBA and Lifeblood may review the schedules to confirm whether any changes are required, and to ensure that both parties are working from the same version.
- 6.6. New NSR&S and Templates may be agreed between the Parties at any time.

## 7. Definitions

- 7.1. Definitions in the Deed have the same meaning in this FSA and its Schedules.
- 7.2. Additional Definitions used in this FSA and its Schedules, and their meanings are provided in **Table 1** below.

**Table 1: Definitions**

Defined Term	Meaning
Ad hoc Humanitarian Aid and Disaster relief	Provision of blood and blood related Products for a non-Australian resident resulting in the administration of life-saving and life preserving aid.
BloodNet	A system developed and managed by the NBA for use by Health Providers for product orders, product line item receipt, and recording information on inventory levels, fate of the product and Health Provider feedback.
Component	The product description and identifier for each National Blood Management System/BloodNet code.

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Defined Term	Meaning
Consignment Receipt	Consignment receipt is the physical passing of the shipper containing the blood or blood products to the Health Provider or nominee of the Health Provider.
Coordinated Humanitarian Aid and Disaster relief	Provision of blood and blood related products supplied through a government department for a non-Australian resident to assist where a major catastrophe has occurred (man-made or natural).
Delivery	Delivery of a product is physical delivery of a consignment to the Health Provider by the Distributor or supplier.
Discards	Unused blood and blood products disposed of due to expiry, breakage or any other reason.
Dispatch	Dispatch is defined as the point at which a consignment leaves the Suppliers/Distributors premises.
Distributor	A Distributor is an entity that is under contract with the NBA, or sub-contracted by an entity, to deliver blood or blood products or services.
Gatekeeping	Review of an authorisation by a Treating Medical Specialist, via BloodSTAR, to confirm that it satisfies specific criteria identified by governments before an authorisation for Immunoglobulin is approved.
Goods Order Receipt Verification (GORV)	This is a government term and relates to the ability to verify that a product that has been paid for by government has been ordered and received by the appropriate entity.
Health Provider	For the purposes of this document, a Health Provider, also referred to as an Australian Health Provider (AHP) and Approved Health Provider, is considered to be an organisation providing health services to the Australian community and approved by the NBA to receive blood and/or blood products.
Health Provider Class	The health provider class is the category of persons or institutions that are permitted to seek approval to receive individual products or product groups provided under National Blood Arrangements.

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Defined Term	Meaning
Immunoglobulin (Ig)	A term encompassing Intravenous Immunoglobulin (IVIg), Subcutaneous Immunoglobulin (SCIg) and Normal Human Immunoglobulin (NH Ig).
Health Provider Recipient Number	The Health Provider recipient number is a unique number that is generated by Lifeblood.
Imprest	Imprest is holding of inventory for the purpose of having product available to meet clinical requirements. It has historical origins and is often applied to a stock order for a product that is under special arrangements such as needing to meet qualifying criteria for access. It is often applied to stock orders for albumin and intravenous immunoglobulin (IVIg).
Incident	An incident is an event or circumstance that resulted, or could have resulted, in unintended and/or unnecessary harm to a person and/or a complaint, loss or damage, and a near miss is an incident that did not cause harm but had the potential to do so.
Intensive Product Management	Intensive Product Management (IPM) is any special arrangements for a nominated Product in relation to supply planning, production, inventory management, ordering, delivery, reporting, invoicing or payments
International Blood Exchange Program	Lifeblood participates in the International Blood Exchange Program to facilitate supply of product for patients with rare blood requirements. This program is coordinated through the International Society of Blood Transfusion working party on rare donors, and the World Health Organisation international rare donor panel, via the International Blood Group Reference Laboratory in Bristol, United Kingdom.
Line Item Receipt	Line item receipt of product is the process by which a Health Provider electronically or manually receipts individual products.

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Defined Term	Meaning
Lookback	Lookback is a process that is triggered when a notification of a clinical incident or concern from any source leads to the need for the notification, investigation and the management of a group of commonly affected patients. The clinical incident may arise from complications or errors relating to diagnostics, treatment or products that patients have received. <sup>1</sup>
Order	An order is a request for blood or blood products by a Health Provider, by phone call, fax, email, or made through a predetermined ordering system (e.g. BloodNet) for a product.
Order Priority - Routine	Routine orders are where the acceptable time for delivery is on the next scheduled delivery by standard transport mode.
Order Priority - Urgent	Products which are the subject of orders in urgent situations (urgent priority orders) must be dispatched to the AHP within 60 minutes of receipt of the urgent priority orders, or at a later time if requested by the AHP
Order Priority - Life-threatening	Products which are the subject of priority orders in life-threatening situations (life-threatening priority orders) must be dispatched within 30 minutes of receipt of the order, where product is available in Lifeblood inventory.
Order Type – Stock	Orders for replenishment of stocks taking into account the agreed Health Provider inventory levels. This order type also applies to imprest orders.
Order Type – Special	Orders for blood components of extended phenotype and/or which require special processing or calling in of donors e.g. washed red cells, frozen-thawed red cells, HLA matched platelets, autologous serum eye drops, other specific modifiers, and plasma-derived products not held in inventory (including IVIg).
Overseas Provision of Blood	The supply and use of blood products, blood related products and blood related services that are part of the national blood supply which are supplied either: <ul style="list-style-type: none"> <li>(a) in Australia for use outside Australia; and</li> <li>(b) outside Australia.</li> </ul>

<sup>1</sup> Example, [https://www1.health.nsw.gov.au/pds/Pages/doc.aspx?dn=PD2023\\_003](https://www1.health.nsw.gov.au/pds/Pages/doc.aspx?dn=PD2023_003).

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Defined Term	Meaning
Product	Blood and Blood products included on the National Product Price List (NPPL) and approved by the Health Ministers for supply to Health Providers.
Product Recall	An action taken to resolve a problem with a blood or blood product already supplied in the market for which there are issues or deficiencies in relation to safety, quality, efficacy (performance) or presentation.
Quarantine	Product on hold by a Health Provider at the request of Lifeblood or other supplier, pending investigation on whether the Product needs to be recalled or discarded.
Retrieval Operations	This service provides for patients being flown to Australia for medical treatment based on medical need.
Supplier	A supplier is an entity that is under contract with the NBA to supply blood and blood products, and blood related services.
Wastage	The discard of blood and blood products that is avoidable.

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## Section B: National Service Requirements and Standards (NSR&S) and Templates

The documents listed in Tables 2, 3, 4, 5, 6 and 7 below have been provided as separate Schedules to the FSA.

**Table 2: NSR&S**

Reference	Title	Description
NSR&S 1	Products and Services	To outline the obligations for Lifeblood relating to the provision of Products and Services. It provides both the NBA and Lifeblood a clear picture about the expectations of governments for the provision of Products and Services within the Scope of Activities and paid under the OBFM under the Deed.
NSR&S 2	Schedule C - Scope of Activities	The Scope of Activities listed in Schedule C is the activities that Lifeblood performs under the Deed and for which the Payments under the OBFM are derived to provide the Products and Services listed in Schedule B.
NSR&S 3	Schedule B - Products and Services List	To provide a list of Products and Services Lifeblood must provide under the Deed.
NSR&S 4	Australian Health Provider Class and Categories	To outline the classes of Australian Health Provider (AHP) that the Blood Service can provide Products and Services to under the Deed and within the rules of the Australian Health Provider Approval Process (NSR&S 5).
NSR&S 5	Australian Health Provider Approval Process	To outline the process for determining how AHPs are approved to receive Products and Services under the Deed. This includes the process for updating AHP details, including AHP closures.
NSR&S 6	Order Management	To outline the requirements and processes for taking and processing orders from AHPs for Products and Services under the Deed.
NSR&S 7	Order and Receipt Management of Groups 3 & 4 Products	To outline the requirements for order, packaging and delivery of Group 3 and Group 4 Products to AHPs under the Deed.
NSR&S 8	Delivery Management	To outline the requirements for packaging and delivery of Products to AHPs under the Deed.
NSR&S 9	Schedule A – Australian Health Provider Delivery Details	To provide delivery information for AHPs under the Deed.
NSR&S 10	Provision of Starting Plasma or other starting materials	To outline the roles and responsibilities of Lifeblood relating to the provision of starting plasma and other starting materials to commercial suppliers.

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Reference	Title	Description
NSR&S 11	Inventory Management Group 1 and 2 Products	To outline the process for how Lifeblood manages their inventory of Products and the levels.
NSR&S 12	Inventory Management for Groups 3 & 4 Products	To outline the requirements for inventory management to ensure supply sufficiency and reduce Groups 3 and 4 Product loss.
NSR&S 13	Patient Specific Blood Products	To outline the requirements for approving Products to meet specific patient needs where the Product is not listed in NSR&S 2 – Schedule B (Products and Services List).
NSR&S 14	Supply of Blood Products for Use Overseas	To outline the requirements for issuing Products for use overseas that aligns with Commonwealth policy.
NSR&S 15	Imported Fresh Blood Products	To outline the requirements for importing fresh blood components by Lifeblood.
NSR&S 16	Material Supply	To outline the requirements for supply of certain human blood material to particular types of AHPs for uses approved by the NBA (including, but not limited to research, teaching and training, normal range controls, validation of kits/equipment, quality assurance, forensic science and other approved purposes).
NSR&S 17	Product Recalls	To outline the requirements for Product Recalls.
NSR&S 18	Lookback	To outline the requirements for lookback investigations.
NSR&S 19	Notifiable Events	To outline the process for the communication of a Notifiable Event by Lifeblood to the NBA under the Deed.
NSR&S 20	Contingency planning and supply prioritisation for Groups 1 & 2 products	To outline the roles and responsibilities of Lifeblood during activation of the National Blood Supply Contingency Plan (NBSCP).
NSR&S 21	Group 3 & 4 Intensive Product Management and Other Supply Events	To outline the roles and responsibilities of the NBA and Lifeblood during Intensive Product Management (IPM) for Group 3 & 4 Products.
NSR&S 22	Adverse Event and Incident Management and Reporting	To outline the requirements for Incident and Adverse Event management and reporting.
NSR&S 23	Health Provider Feedback	To outline the requirements for responding to feedback and complaints by AHPs.
NSR&S 24	Information Communications Technology (ICT) Obligations	To outline the service requirements and standards relating to ICT.

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Reference	Title	Description
NSR&S 25	Implementing System Changes relating to Products	To provide instructions to Lifeblood on rolling out changes to Products from an IT and communication perspective.
NSR&S 26	Not signed and removed	Replaced with NSR&S 42, 43 and 44 as listed in Table 8 'transition arrangements'
NSR&S 27	Lifeblood Inventory Stocktake	To outline the requirements for Product stocktakes.
NSR&S 28	Governance and Planning	To outline the requirements for Governance and Planning activities of Lifeblood.
NSR&S 29	Demand and Supply Planning	To define the demand and supply planning process activities.
NSR&S 30	Clinical Services Framework	Not signed.
NSR&S 31	Research and Development (R&D) Framework	To outline the strategy to ensure appropriate incorporation of governments' priorities and expectations in the development and implementation of Lifeblood Research program funded under the Deed with the NBA, and to ensure that appropriate reporting is provided by Lifeblood to the NBA and governments.
NSR&S 32	Communication	To outline the service requirements relating to communication, to provide detail to the scope of activities outlined in the Deed.
NSR&S 33	Protective Security Policy Framework	To outline the process for how protective security will be managed by Lifeblood.
NSR&S 34	Data and Information Protocol	To outline the process for how data and information will be managed by Lifeblood.
NSR&S 35	Approval process for proposals	To outline the requirements for seeking changes to Products and Services and the Scope of Activities provided by Lifeblood under the Deed.
NSR&S 36	Claims Management Process	Not signed.
NSR&S 37	Government Instruction and Known Blood Borne Disease Process	To outline the requirements for a Government Instruction and the process for updating the list of Known Blood Borne Diseases under the Deed.
NSR&S 38	Lifeblood engagement with JBC	To outline the avenues for Lifeblood engagement with the Jurisdictional Blood Committee (JBC).

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Reference	Title	Description
NSR&S 39	Core Key Performance Indicators	To specify the agreed Core Key Performance Indicators (Core KPIs) and Targets (Core KPI Targets) which demonstrate Lifeblood's ability to deliver the Products and Services under the Deed.
NSR&S 40	Immunoglobulin Use	Not signed.
NSR&S 41	Deep Frozen Blood Components for the Australian Defence Force	To outline the requirements for manufacturing and supply of deep frozen blood components to the Australian Defence Force (ADF).
NSR&S 42	Donor Assessment and Screening	Not signed.
NSR&S 43	Donor Recruitment and Retention	Not signed.
NSR&S 44	Donor Health and Welfare	Not signed.
NSR&S 45	Communications with the Media, Australian Health Providers and the General Public	Not signed.
NSR&S 46	Non-Deed Activities	Not signed.
NSR&S 47	Proposals for use of retained surplus	Not signed.

**Table 3: Meeting Templates**

Reference	Title	Description
Meeting 1	CEO Quarterly Meeting	The Parties are required to attend meetings in accordance with Clause 41 of the Deed and as specified in the NSR&S. Meetings are to be agreed between the Parties and may be varied from time to time.
Meeting 2	Planning Forum	
Meeting 3	Joint Board and Board Participation	
Meeting 4	Research and Advisory Committee (RAC)	
Meeting 5	Weekly teleconference	
Meeting 6	Lifeblood engagement with JBC	

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**Table 4: Notice Templates**

Reference	Title	Description
Notices 1	Guidance Letter	Lifeblood is required to provide Notices to the NBA in accordance with the Deed and as specified in the NSR&S.
Notices 2	Annual Jurisdictional Estimates	
Notices 3	Audited Financial Statements	

**Table 5: Reporting Templates**

Reference	Title	Description
Reporting 1	Activity and performance report	Lifeblood is required to provide reports to the NBA in accordance with the Deed and as specified in the NSR&S.
Reporting 2	Finance Report	
Reporting 4	Research and Development Annual Report	
Reporting 5	Research and development project proposals	
Reporting 6	Insurance report	
Reporting 7	Lifeblood Incident Report for the National Managed Fund (NMF) purposes	
Reporting 8	Horizon Scanning Report	
Reporting 9	International Benchmarking Presentation	
Reporting 10	Business Plan	
Reporting 11	Strategic Plan	
Reporting 12	Risk Management Plan	

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Reference	Title	Description
Reporting 13	Capital Plan	
Reporting 14	Supply Chain Loss Report	
Reporting 15	Transfusion Haemovigilance Report	
Reporting 16	AHP details and delivery schedule	
Reporting 17	Donor Haemovigilance Report	

**Table 6: Data Set Templates**

Reference	Title	Description
Data Set 1	eProgresa Issue Files for BloodNet	
Data Set 2	IVIg STARS Data	
Data Set 3	Incident Data for NMF	
Data Set 4	National Inventory Report Fresh Components	
Data Set 5	Overseas Supply Report	
Data Set 6	IDMS Monthly Upload - Invoices	Lifeblood is required to provide Data Sets to the NBA in accordance with the Deed and the NSR&S.
Data Set 7	IDMS Monthly Upload - Supply Data Products 7a- 7c	
Data Set 8	IDMS Monthly Upload - Warehouse Issuage	
Data Set 9	IDMS Monthly Upload - Stock Movements	

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Data Set 10	IDMS Monthly Upload - Stock Counts	
Data Set 11	Monthly Plasma for Fractionation	
Data Set 12	Monthly Supply to States and Territories	
Data Set 13	Monthly receipts - Group 3 & 4 Products	
Data Set 14	Monthly 6 Month Forward Expiry - Group 3 & 4 Products	
Data Set 15	Lifeblood AHP Report	

**Table 7: OBFM**

<b>OBFM and Attachments</b>	
OBFM	Financial Years 2025-26 to 2027-28
Attachment A	Cost Attribution Rules and Lifeblood SOP
Attachment B	MPC Calculation
Attachment C	Invoice Format
Attachment D	Timetable
Attachment E	Terms of Reference for a Full Disclosure Audit

The OBFM sets out the Payment obligations and principles agreed between the Parties for the provision of Products and Services provided by Lifeblood under and in accordance with the Scope of Activities as specified in the Deed and NSR&S 2.

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## Section C: Relation of Deed Clauses and Terms to the FSA Schedules

**Table 8: Deed Clauses**

Deed Clause	Purpose	FSA Schedule
2.1.4	Transition arrangements	<p>NSR&amp;S 30 – <i>Clinical Services Framework (to be transitioned)</i></p> <p>NSR&amp;S 26 – <i>Donor Management (to be transitioned, removed and replaced with NSR&amp;S 42, 43 and 44)</i></p> <p>NSR&amp;S 36 - <i>Claims Management Process (to be transitioned)</i></p> <p>NSR&amp;S 40 - <i>BloodSTAR/Ig roles and responsibilities</i></p> <p>NSR&amp;S 41 - <i>Deep Frozen Blood Components for the Australian Defence Force</i></p> <p>NSR&amp;S 42 - <i>Donor management: Donor assessment and screening</i></p> <p>NSR&amp;S 43 - <i>Donor management: Donor recruitment and retention</i></p> <p>NSR&amp;S 44 - <i>Donor Health and Welfare.</i></p>
12.1.2	Guidance Letter process	<p>Notices 1 - Guidance letter</p> <p>Notices 2 – Annual Jurisdictional Estimates</p> <p>OBFM 1 – Principles</p> <p>NSR&amp;S 29 - Demand and Supply Planning</p>
12.3	Statement of Expectations and Government priorities	NSR&S 28 – Governance and planning

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Deed Clause	Purpose	FSA Schedule
13.1.1	Specification of Products and Services	NSR&S 1 - Products and Services
13.1.2		NSR&S 3 – Products and Services List NSR&S 4 - Australian Health Provider Class and Categories NSR&S 5 - Australian Health Provider Approval Process NSR&S 6 - Order Management NSR&S 7 - Order and Receipt Management of Group 3 & 4 Products NSR&S 8 - Delivery Management NSR&S 9 - Schedule A - Australian Health Provider Delivery Details NSR&S 10 - Provision of Starting Plasma or Other Starting Materials NSR&S 11 - Inventory Management Group 1 & 2 Products NSR&S 12 - Inventory Management for Groups 3 & 4 NSR&S 13 - Patient Specific Blood Products NSR&S 14 - Supply of Blood Products Overseas NSR&S 15 - Imported Fresh Blood Products NSR&S 16 - Material Supply NSR&S 17 - Product Recalls NSR&S 18 – Lookback NSR&S 22 - Group 3 & 4 IPM and Other Supply Events NSR&S 23 – Health Provider Feedback NSR&S 25 - Implementing System Changes relating to Products NSR&S 27 – Lifeblood Inventory Stocktake

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Deed Clause	Purpose	FSA Schedule
13.2	Activities	NSR&S 2 – Scope of Activities
15.2.4	Manner of agreement of cost basis for Non-Deed Activities	OBFM
21.1	Possession of products - Order and Delivery arrangements	NSR&S 6 – Order Management NSR&S 7 – Order and Receipt Management of Groups 3 & 4 Products NSR&S 8 - Delivery Management
23.2	Specification of the basis for making Payments under the OBFM	OBFM Data Sets 6 – 14 Various monthly reports and IDMS uploads
24.1	OBFM process	
24.2, 24.3	Additional Payments	
25	Australian Red Cross Oversight Cost Reimbursement Payments	
26.1	Specification of data sets and process for invoicing	
26.2	Exceptions to invoicing monthly in arrears	
26.4	Requirements concerning payment	
27.1.1	Research and Development Funding	OBFM NSR&S 31 – Research and Development (R&D) Framework
27.1.2	Capital Payments and uses of Capital funding	OBFM NSR&S 28 – Governance and Planning
27.3.4	Provision of Financial Statements	Reporting 2 – Finance Report

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Deed Clause	Purpose	FSA Schedule
27.3.5	Participate in meetings	Meeting 1 – CEO/CFO Quarterly Meeting
30.2	Requirements for demand and supply planning	Notices 1 - Guidance letter Notices 2 – Annual Jurisdictional Estimates OBFM NSR&S 29 Demand and Supply Planning
30.3	Requirements for donor and collection management arrangements	NSR&S 19 – Notifiable Events Reporting 8 – Horizon Scanning Report Reporting 17 – Donor Haemovigilance Report
30.4.2	Yield tolerances	Reporting 14 - Supply Chain Yield Report NSR&S 28 - Governance and Planning
31	Requirements for Contingency Plans and contingency requirements	NSR&S 20 - Contingency Planning & Supply Prioritisation for Group 1 & 2 Products NSR&S 21 - Group 3 & 4 Intensive Product Management and Other Supply Events
32.4	Horizon scanning report	Reporting 8 – Horizon Scanning Report NSR&S 37 – Government Instruction and Known Blood Borne Disease
32.8	Emerging, Re-emerging and emerged infectious Disease (EREEID) management	Reporting 8 – Horizon Scanning Report NSR&S 37 – Government Instruction and Known Blood Borne Disease

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Deed Clause	Purpose	FSA Schedule
34	Requirements in relation to strategic and business planning	NSR&S 28 – Governance and Planning Reporting 10 – Business Plan Reporting 11 – Strategic Plan Reporting 13 - Capital Plan Meeting 2 – Planning Forum Meeting 3 – Joint Board and Board Participation Meeting 6 – Lifeblood Engagement with JBC
35	Manner of agreeing the Lifeblood Research and Development Framework, including consideration of RAC feedback	NSR&S 28 – Governance and Planning NSR&S 31 – Research and Development Framework Reporting 4 – Research and Development report Reporting 5 – Research and Development project proposals Meeting 4 – Research and Advisory Council
36	Requirements for continuous improvement	NSR&S 28 – Governance and Planning Meeting 1 - CEO/CFO Quarterly Meeting Meeting 2 - Planning Forum Reporting 1 - Activity and Performance Report Meeting 6 – Lifeblood Engagement with JBC
37	Requirements relating to communication and reporting	NSR&S 32 – Communication All Reporting Templates listed in Table 5 All Meeting Templates listed in Table 3

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Deed Clause	Purpose	FSA Schedule
39	Requirements for setting and reporting against Core KPIs, Reporting Indicators and Consequences of failing to meet core KPIs	NSR&S 28 – Governance and Planning NSR&S 34 – Data and Information Protocol NSR&S 39 – Core Key Performance Indicators Reporting 1 – Activity and Performance Report Reporting 2 – Finance Report Reporting 3 – Performance Report to COAG Health Council
40.2	Requirements relating to provision of a Compliance Statement	NSR&S 28 – Governance and Planning
41	Requirements in relation to meetings, reporting, communication and data sets	NSR&S 28 – Governance and Planning All Meeting Templates listed in Table 3 All Reporting Templates listed in Table 5 All Data Set Templates listed in Table 6
42.2	Applicable confidentiality or security requirements for Health Crisis Situation	NSR&S 28 – Governance and Planning NSR&S 33 – Protective Security Policy Framework
43.1	Requirements relating to Notifiable Events	NSR&S 19 – Notifiable Events
44.1	Requirements relating to Public Announcements	NSR&S 32 – Communication
45.1	Requirements relating to acknowledgment of Government funding	NSR&S 32 – Communication
47	Privacy	NSR&S 33 – Protective Security Policy Framework NSR&S 34 – Data and Information Protocol

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Deed Clause	Purpose	FSA Schedule
49	Requirements relating to security	NSR&S 33 – Protective Security Policy Framework
49.14	Requirements relating to data security and governance	NSR&S 24 – ICT Obligations NSR&S 34 – Data and Information Protocol
53.4.3	Conditions or restrictions on use of Commonwealth Material	NSR&S 32 – Communication NSR&S 34 – Data and Information Protocol
54.6	Requirements for recording funds received from disposal of a Deed Asset	NSR&S 28 – Governance and Planning OBFM 1 - Principles
58.23	Timeframe for provision of Internal Audit Plan	NSR&S 28 – Governance and Planning
62, 63	Whole-of-Government policies which Lifeblood has agreed to comply with	<i>No additional Whole-of-Government policies specified</i>
63.38	Specified environmental obligations	<i>No environmental obligations currently specified</i>
63.46	Specified standards or codes	NSR&S 28 – Governance and Planning
65.2.2	Process for seeking Other Payments	OBFM
66.5.4	Significant new or changed risks	NSR&S 35 - Approval Process for Proposals NSR&S 37 - Government Instruction and Known Blood Borne Disease
70.14	Use of OBFM Risk Reserve and Corporate Risk Reserve	OBFM
70.15	Insurance for Group 3 & 4 products	NSR&S 12 – Inventory Management for Groups 3 & 4 Products

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Deed Clause	Purpose	FSA Schedule
79.2.2	Government Instruction	NSR&S 35 – Approval Process for Proposals NSR&S 37 – Government Instruction and Known Blood Borne Diseases
83.2	Indexation of in-term indemnity excess	(not currently applicable)
86.1.2	Additional Payments process	OBFM
97.1, 97.2	Obligation to mitigate loss and drawing on the Corporate Risk Reserve	OBFM
100.2, 100.3	Maintain and Utilise Corporate Risk Reserve	OBFM
105.1.4.3	Utilise Corporate Risk Reserve	OBFM
117.1.3	Specified obligations in relation to Commonwealth Material, Contract Material and Confidential Informational following termination	<i>No additional obligations specified</i>
123.2	Products, services and funding	OBFM NSR&S 1 – Products and Services NSR&S 2 – Scope of Activities

**Table 9: Deed Terms**

Deed Terms	Related FSA Schedule
Annual Supply Estimates	NSR&S 29 – Demand and Supply Planning
Australian Health Providers	NSR&S 5 – Health Provider Approval Process
Australian Red Cross Oversight Cost Reimbursement Payments	OBFM
Business Plan	NSR&S 28 – Governance and Planning

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Deed Terms	Related FSA Schedule
Capital Payments	OBFM
Compliance Statement	NSR&S 28 – Governance and Planning
Contingency Plan	NSR&S 20 - Contingency Planning & Supply Prioritisation for Group 1 & 2 Products NSR&S 21 - Group 3 & 4 Intensive Product Management and Other Supply Events
Corporate Risk Reserve	OBFM
Grant	OBFM
Guidance Letter	Notices 1 - Guidance letter Notices 2 – Annual Jurisdictional Estimates OBFM NSR&S 29 Demand and Supply Planning
Handover Assets – cash reserves	OBFM
Known Blood Borne Disease	NSR&S 37 - Government Instruction and Known Blood Borne
NSR&S	Schedule 1 to the Funding and Services Agreement - Introduction and Definitions All NSR&S listed in Table 2
OBFM	OBFM and its attachments as listed in Table 7
Other Payments	OBFM
Payments	OBFM
Product, Product Group	NSR&S 1 – Products and Services NSR&S 3 – Product and Services List
Product Unit Payment	OBFM
Quarterly Performance Report	NSR&S 28 – Governance and Planning Reporting 1 – Activity and Performance Report

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Deed Terms	Related FSA Schedule
	Reporting 2 – Finance report
Scope of Activities	NSR&S 1 – Products and Services NSR&S 2 – Scope of Activities
Specified Payments	OBFM
Starting Plasma	NSR&S 10 - Provision of Starting Plasma and other starting materials
Submission for Instruction	NSR&S 35 - Approval Process for Proposals NSR&S 37 - Government Instruction and Known Blood Borne
Value Added Services	OBFM

**Signature**

NBA	Lifeblood	
_____ Signature	_____ Date	_____ Signature
_____ Name	_____ Position	_____ Name
		_____ Position

**Version control**

Date of change	Version No.	Description of changes	Author

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