

## How to manage broken vials of IVIg or SCIg

If a vial of IVIg or SCIg is broken, damaged or something goes wrong during infusion you are **not** required to request more grams within BloodSTAR.

The correct procedure in this circumstance is to return the damaged vial to your nominated dispenser who can then return it to stock within their system and re issue a new vial for the patient without requiring further approval.

If the dose was partially infused and the vial(s) cannot be returned to stock, the dispenser can issue the replacement dose on the same treatment line in BloodNet. The system will trigger a dispense discrepancy and ask the dispenser to provide a reason for the additional dispense. Once the dispenser enters a reason the dispense discrepancy will be resolved.