



## Ordering Patient Cards from MyABDR (Website only)

With the update to MyABDR (web only) on Saturday 17 October 2015 you will be able to order Patient Cards directly rather than through your Haematology Treatment Centre (HTC). Patient cards contain your identification details as well as your diagnosis, treatment guidelines, and HTC contact details. A patient card is provided to be presented at a non-HTC Hospital/GP if treatment is required. Patient cards are supplied free of charge by the National Blood Authority.

To order a patient card in MyABDR please follow the steps detailed below:

1. Open up a web browser (Internet explorer, Chrome, Firefox, etc.) on your computer and type into the address bar <https://www.myabdr.blood.gov.au>
2. Enter your email address and password and then press enter or click **Login**.

A screenshot of the MyABDR website's login page. The browser's address bar shows 'https://www.myabdr.blood.gov.au/Account/Login'. The page features the MyABDR logo at the top left. Below it, the word 'Login' is displayed. There are two input fields: 'Email Address: \*' with a dropdown menu showing '@blood.gov.au' and 'Password: \*' with a masked password field. A 'Login' button is positioned below the password field, along with a link for 'Forgotten password?' and a link for 'New user? Click here to register'.

3. You should now see the **Welcome to MyABDR** page. From this page move your cursor over the **Details** drop down menu towards the top of the screen. A menu will appear, click on the **Patient Cards** option.

A screenshot of the MyABDR dashboard. At the top left is the MyABDR logo. To its right, the user's name 'I [redacted] C [redacted]' is shown with a '[Change]' link. Below this are navigation tabs: 'Home', 'Treatments', 'Details', 'Inventory', and 'Reports'. The 'Details' tab is active, and its dropdown menu is open, showing options: 'Weight and Height', 'Treatment Plan', 'Memos', 'Contact Details', 'Delivery Details', 'Contacts', 'Patient Cards', and 'Change Privacy Consent'. A red arrow points to the 'Patient Cards' option. The main content area displays 'Welcome to MyABDR' and '14 days 2 hours since last MyABDR recorded treatment'. There are two green buttons: 'Record Treatment' and 'Record Product'. Below these is a 'Stock on Hand' section showing 'Kogenate FS 250 IU x 8'. At the bottom, there are 'Notifications (2)' with two red error messages: 'Product Recalled - 28 Aug 2015 Advate 1500 IU - Batch No: 456y65y' and 'Product Recalled - 26 Jun 2015 Advate 500 IU - Batch No: 12345g'.

- You should now be on the **Patient Card Orders** page. This page details the status of current and previous patient cards. To place a new card request click on **Request Card**.

MyABDR I [REDACTED] C [REDACTED] [Change]

Home Treatments Details Inventory Reports

Patient Card Orders

**Request Card**

Card Order History

Requested on 10 Sep 2015, Status: Dispatched Number of Cards: 1, Card Mailed to: HTC	Ordered by HTC
Requested on 10 Sep 2015, Status: Rejected by HTC Number of Cards: 1, Card Mailed to: Patient	Ordered by Latanya Murray
Requested on 10 Sep 2015, Status: Dispatched Number of Cards: 1, Card Mailed to: HTC	Ordered by HTC
Requested on 09 Sep 2015, Status: Rejected Number of Cards: 5, Card Mailed to: HTC	Ordered by HTC
Requested on 09 Sep 2015, Status: Dispatched Number of Cards: 1, Card Mailed to: Patient	Ordered by Latanya Murray

1 - 5 of 6 items

- A pop up window will appear. Enter the number of cards you require and choose if you would like the card delivered to your home or your HTC. Enter any special instructions for the ABDR Support team regarding the production or delivery of the card.

MyABDR I [REDACTED] C [REDACTED] [Change]

Home Treatments Details Inventory Reports

Record Patient Card Request

⚠ Ensure your Contact Details are up to date before proceeding.

Number of Cards Required: \* 1

Special Instructions:

Mail Card to: \*  Patient  HTC

Addressee: I [REDACTED] C [REDACTED]

Address: 66 [REDACTED] st, FORDE, ACT, 2914

Save Cancel

If you choose to have your patient card delivered to your HTC they will mail the card to you or give you your card in person on your next visit.

If you choose to have the card delivered to your home please ensure your address details are up to date before clicking the **Save** button.

**Please note:** To permanently update your address details select the **Delivery Details** option from the **Details** drop down menu.

- Your card request should now appear at the top of your **Card Order History** on the **Patient Card Orders** page.

You can edit a patient card request by clicking on the pencil icon or cancel a request by clicking on the trash can icon. Patient card requests can be edited or cancelled up until the point they are marked as dispatched.

The screenshot shows the MyABDR interface. At the top, there is a navigation bar with the MyABDR logo and a user profile section. Below this is a menu with options: Home, Treatments, Details, Inventory, and Reports. The main heading is "Patient Card Orders", with a sub-heading "Request Card" highlighted in green. Below this is the "Card Order History" section, which contains a table of card orders. A red arrow points to the first row of the table, which is highlighted in light blue. The table has five rows, each with a pencil icon on the left, a status and date in the middle, and an "Ordered by" field on the right. The first row is "Requested on 28 Sep 2015, Status: Requested", "Number of Cards: 1, Card Mailed to: Patient", and "Ordered by L [redacted] M [redacted]". The second row is "Requested on 10 Sep 2015, Status: Dispatched", "Number of Cards: 1, Card Mailed to: HTC", and "Ordered by HTC". The third row is "Requested on 10 Sep 2015, Status: Rejected by HTC", "Number of Cards: 1, Card Mailed to: Patient", and "Ordered by L [redacted] M [redacted]". The fourth row is "Requested on 10 Sep 2015, Status: Dispatched", "Number of Cards: 1, Card Mailed to: HTC", and "Ordered by HTC". The fifth row is "Requested on 09 Sep 2015, Status: Rejected", "Number of Cards: 5, Card Mailed to: HTC", and "Ordered by HTC". At the bottom of the table, there is a pagination control showing "1 - 5 of 7 items" and a set of navigation buttons.

	Requested on 28 Sep 2015, Status: Requested	Ordered by L [redacted] M [redacted]	
	Number of Cards: 1, Card Mailed to: Patient		
	Requested on 10 Sep 2015, Status: Dispatched	Ordered by HTC	
	Number of Cards: 1, Card Mailed to: HTC		
	Requested on 10 Sep 2015, Status: Rejected by HTC	Ordered by L [redacted] M [redacted]	
	Number of Cards: 1, Card Mailed to: Patient		
	Requested on 10 Sep 2015, Status: Dispatched	Ordered by HTC	
	Number of Cards: 1, Card Mailed to: HTC		
	Requested on 09 Sep 2015, Status: Rejected	Ordered by HTC	
	Number of Cards: 5, Card Mailed to: HTC		

- Once you submit a card request it will be reviewed by your HTC and approved for the ABDR Support team to print and mail out to the allocated address. You can monitor the status of a card request by checking back to the **Patient Card Orders** page.

If you require further assistance with this process, please contact the National Blood Authority on 13 000 BLOOD (13 000 25663) or email [myabdr@blood.gov.au](mailto:myabdr@blood.gov.au).