

Have you encountered any problems around inventory management, and if so, how have they been overcome?

Lynda Pierce (Transfusion - Healthscope Pathology – Ashford Hospital) – On occasion we've had blood returned that hasn't been packaged correctly or perhaps the paperwork hasn't been included and the way we get around that is to contact the BloodMove Scientist who contacts the hospital staff responsible for the blood storage and transport – and in that way, [it] is acted upon, whereas if the pathology provider contacts them [the hospital staff] directly, they are less inclined to respond and it also helps a great deal in that it has the government endorsed approval.