

Janelle Toombes – audio (0:12-1:20)

Here at the Townsville Health Service we have a couple of options. For our RMOs and interns, once a year we have an orientation program where the haematologist and pathology staff educate them around clinical use of blood and blood products and wastage.

I do a lot of in servicing in the unit areas on a rotational basis annually talking about wastage and how to maintain cold chain. We put in place education and training and procedures in place around theatre to reduce wastage and most importantly I do orientation in services with the OSOs and we talk about transport and the important role they have to play at their orientation and induction to their hospital and health service with maintaining the cold chain and reducing wastage.

For future training we are looking at doing simulation training around transfusion management administration checking and transfusion reaction management.